

Education & Lifelong Learning

	Complaint Detail	Findings	Upheld/Not Upheld/ Partially Upheld
44.	Failure to follow instruction therefore resulting in a GDPR breach	Service improvement required	Upheld
45.	School transport	Service improvement required	Partially Upheld
46.	Parental Rights	Communication failure	Not Upheld
47.	the unfair treatment of pupil	Misunderstanding of Council policies	Partially Upheld
48.	Move to composite class at primary school	Council not at fault	Not Upheld