



Community Justice Scotland
Ceartas Coimhearsnachd Alba

**Community Justice Outcome Activity Across
Scotland**

Local Area Annual Return Template

May 2021

1. Background

The introduction of the [Community Justice \(Scotland\) Act 2016](#) (the Act) triggered the formal implementation of the new model of Community Justice in Scotland. A number of key documents are associated with the Act including the [National Strategy](#), [Guidance for local partners in the new model for community justice](#), [Justice in Scotland: Vision & Priorities](#) and the [Framework for Outcomes, Performance and Improvement](#).

The Act places a duty on community justice statutory partners to produce a Community Justice Outcome Improvement Plan (CJOIP) which outlines key local needs and priorities and the plans and actions to address these against a backdrop of the documents noted above. Beyond this, the partners are also tasked with reporting, on an annual basis, the community justice outcomes and improvements in their area, again with reference to the associated strategy, guidance and framework documents and, when complete, submit those annual reports to Community Justice Scotland (CJS)¹.

CJS is committed to working in partnership with community justice partners and have designed the template and guidance to support local areas in reporting on their annual outcomes and improvements in a meaningful way that captures necessary data in an effective and efficient manner. It also supports areas in fulfilling their statutory obligations on annual reporting under section 23 and fulfils our requirement to consult on the preparation of an annual report on performance in relation to community justice outcomes under section 27(3).

CJS recognises that there are a set of circumstances at time of writing that make this process different from the three previous Annual Outcome Activity Returns; namely:

1. The Covid-19 pandemic which was present for the entirety of the 2020-21 reporting period and will continue to have implications for the work of community justice partners.
2. The review of the Outcomes Performance and Improvement Framework (OPIF) which is running concurrently with the Outcome Activity Returns process. Until the review of the OPIF has concluded CJS recognises a transitional template (such as this one) is likely to be required.

¹ Guidance for statutory partners on this annual reporting process – to which community justice partners must have regard - is available at paragraphs 6.38-6.42 of the “Guidance for local partners in the new model for community justice” (linked to above).



To allow for both of these, CJS surveyed community justice partnerships in April 2021 seeking views on the completion of the annual report template covering the period 2020-21. The 2020-21 template takes into account the feedback from 17 completed surveys with the following changes:

1. The most substantial change is the focus on outcomes taking account of the indicators rather than asking partnerships to report on progress against each individual indicator.
2. We have created space for community justice partners to reflect on the collective achievement they are most proud of during the reporting period.
3. There is an opportunity to reflect the impact of the pandemic on community justice activity under each of the outcomes. There is a dedicated section to give partners the opportunity to reflect on the impact of the Covid-19 pandemic on the partnership.

This template includes a new section to allow community justice partners to reflect on how they have, or intend to, implement activity in response to recommendations in the 2019-20 Annual Outcome Activity Return.

CJS would like to extend thanks to those community justice partners that took the time to complete the template survey, spoke to us as part of the OPIF review process and to those that sense-checked the guidance points in the draft template.

2. Statement of Assurance and Data Usage

The information submitted to Community Justice Scotland using this template is for the primary purpose of fulfilling the requirement under s27 of the Community Justice (Scotland) Act 2016 for Community Justice Scotland to produce a report on performance in relation to community justice outcomes across Scotland.

In line with provisions in the Data Protection Act 2018 and the General Data Protection Regulation (GDPR), CJS will use appropriate data to ensure that there is continuous reporting, development and progress towards the national outcomes. By providing data to CJS you are consenting to its use by CJS as indicated. Community Justice Partnerships should be aware that any information held by Community Justice Scotland is subject to statutory Freedom of Information obligations.



3. General principles of the template

The template is designed to capture a range of important data in a way that allows local partners to highlight key aspects of community justice activities, outcomes and improvements over the specified period without it being onerous or time and resource demanding. CJS has made some changes to the template this year (as outlined on pages 2-3) to account for the ongoing OPIF review process and the Covid-19 pandemic.

Most of the template is self-explanatory and, where this is the case, there is little guidance required. In the sections that require more direction for completion, the text (in blue) will outline what is expected in terms of reporting.

Template sections:

[Section 1 Community Justice Partnership / Group Details](#)

[Section 2 Template Sign-Off](#)

[Section 3 Governance Arrangements](#)

[Section 4 Progress from 2019-20 Recommendations](#) (new section for 2020-21)

[Section 5 Covid-19 Pandemic Impact](#) (new section for 2020-21)

[Section 6 Performance Reporting – National Outcomes](#)

[Section 7 Partnership Achievements](#)

[Section 8 Challenges](#) (unrelated to Covid-19 pandemic)

[Section 9 Additional Information](#)

It would be helpful if responses in each of the “evidence and data” boxes within section 6 of the template (“performance reporting”) is kept to a minimum by capturing the main points only. This allows for an efficient analysis by Community Justice Scotland on return. The use of bullet points in your answers is acceptable.

Where the template asks for evidence, a written response will suffice and there is no expectation that you send additional supporting documentation – if there are any aspects Community Justice Scotland is unclear on it will be our responsibility to request clarification where necessary.

If any response or evidence requires details about people with lived experience (e.g. evidence in respect of someone’s life story) please **DO NOT** include any personal or sensitive information (as outlined in Schedules 2 & 3 of the Data Protection Act 1998) as Community Justice Scotland does not require such information. If this is unavoidable then please ensure that the data is fully anonymised.



This is the fourth iteration of the template and guidance. If you have any queries about completing the template then please email CJSImprovement@communityjustice.scot.

4. Template Completion

1. Community Justice Partnership / Group Details	
Community Justice Partnership / Group	Angus Community Justice Partnership
Community Justice Partnership Group Chair	Jim Hammond
Community Justice Partnership / Group Coordinator	Angie Pert
Publication date of Community Justice Outcome Improvement Plan (CJOIP)	23.02.21

2. Template Sign-off	
<p>The content of this annual report on community justice outcomes and improvements in our area has been agreed as accurate by the Community Justice Partnership / Group and has been shared with our Community Planning Partnership through our local accountability arrangements.</p> <p>Signature of Community Justice Partnership / Group Chair: Date:</p> <p style="text-align: center;"><i>Jim Hammond</i></p> <p style="text-align: right;">08/11/21</p> <p>.....</p>	



3. Governance Arrangements

Please outline below your current governance structure for the community justice arrangements in your area. This section is the same as previous templates so if there have been no changes in this respect, copying and pasting from previous template submissions is acceptable.

Angus Community Justice Partnership (ACJP) operates within the Angus Community Planning Partnership (ACPP) structure and directly reports to the ACPP Executive Group, with links to the Policy and Resources Committee and the Integrated Joint Board (IJB).

Strong inter-agency collaboration and representation remains ongoing across strategic groups to ensure positive outcomes are achieved, and the needs of people affected by, and within, the justice system are considered across a range of strategic environments to maximise benefit. ACJP are also closely linked to other strategic groups, including the Alcohol and Drug Partnership, Child Protection Committee, Adult Protection Committee (ADP), Angus Mental Health and Well-being Network, MAPPA Strategic Group, and the Angus Violence Against Women Partnership.

Glossary of Terms

ACJP	Angus Community Justice Partnership
ACPP	Angus Community Planning Partnership
ADP	Alcohol & Drug Partnership
AHSCP	Angus Health & Social Care Partnership
AIDARS	Angus Integrated Drug and Alcohol Recovery Service
AMHWBN	Angus Mental Health & Wellbeing Network
APC	Adult Protection Committee
ARC	Angus Response Collaborative
AVAWP	Angus Violence Against Women Partnership
CJSWR	Criminal Justice Social Work Report
CMHT	Community Mental Health Teams
CPO	Community Payback Orders
CPC	Child Protection Committee
GBV	Gender-based Violence
HAART	Humanitarian Aid Angus Response Team
ICP	Integrated Care Pathway
IJB	Integrated Joint Board
MAPPA	Multiagency Public Protection Arrangements
MAT	Medication Assistant Treatment
OST	Opioid Substitution Therapy
UPW	Unpaid Work



PPT	Public Protection Team
ROSC	Recovery Orientated System of Care
SCBU	Special Care Baby Units
SFRS	Scottish Fire & Rescue Services
START-AV	Short-Term Assessment of Risk and Treatability: Adolescent Version
TCA	Tayside Alcohol on Counselling
VAA	Voluntary Action Angus
WRASAC	Women's Rape & Sexual Abuse Centre

4. Progress From 2019-20 Recommendations

To reduce the burden of reporting on progress from 2019-20 recommendations through an additional process please detail any work the partners have undertaken, or intend to undertake, in response to the following 2019-20 recommendations:

Recommendation for CJP's	Progress / Activity during 2020-21
<p>That community justice partners establish mechanisms to identify and engage collectively with local third sector and victims' organisations.</p>	<p>The Munro Team (males only) worked collaboratively with various third sector agencies and victim's organisations including Women's Aid, Action for Children, WRASAC, Barnardo's and Penumbra throughout 2020-21. Workers also represented Justice Services at many forums including MAPPA, Adult Protection, Child Protection, Adult Health & Social Care, Community Justice Partnership, AVAWP and Prison Throughcare Partnership. These close working relationships provided continuity to the joint work they undertook, minimised the disruption to service delivery during the pandemic and forged stronger links between partner agencies. The team also has a member of staff seconded from Penumbra to provide specific support around mental health.</p> <p>The Glen Isla (Statutory) & Glen Clova Projects (Voluntary) (women only) work with several third sector agencies at bases in Montrose and Forfar, leased from the sector. Workers represent the Projects alongside voluntary colleagues at various working groups and Glen Clova have a member of staff seconded from one of the agencies.</p> <p>The Throughcare and Aftercare Team was rebranded to the Horizon Team by the young people in March</p>



	<p>2021 to reduce stigma and present a wider understanding of the work the team provide.</p> <p>This was followed by an online presentation by the team attended by staff from various services across Angus to advise the workforce of these changes.</p> <p>In line with the Whole Systems Approach, Horizon has continued to work closely with third sector partners, facilitated via involvement with the Angus 16+ Partnership. Previous agreements around fast-tracked referrals for the Diversion scheme have continued. Although regular face-to-face contact and support to young people has been ongoing, it has occasionally been curtailed due to Covid-19 restrictions.</p>
<p>That community justice partners meet statutory requirements for strategic planning. This includes being able to evidence:</p> <ul style="list-style-type: none"> a) a range of strategic needs and strengths assessment (SNSA) activity b) a published and up-to-date Community Justice Outcome Improvement Plan (CJOIP) which includes a participation statement c) a published annual report assessing progress towards outcomes 	<p>Partner services remain actively involved in contributing to these documents. However, completion of some have been delayed due to the impact of the pandemic and adapting to finding and setting in place new ways of working to ensure service delivery is maintained to a high level.</p> <p>Ongoing</p> <p>Attached</p> <p>To be completed</p>
<p>Ensure community justice SNSA activity forms a crucial component of understanding the needs of the whole area population.</p>	<p>Ongoing</p>



5. Covid-19 Pandemic Impact

This is a new section for 2020-21. It should be used to reflect some of the a) challenges/negative implications and b) opportunities/positive implications from the Covid-19 pandemic on the community justice partnership / group. There is an opportunity to reflect impact on community justice activity in Section 6 under each of the national outcomes so this section is to capture any impact on the partnership over and above this.

Area impacted	Challenges / Negatives	Positives / Opportunities
<p style="text-align: center;">Our community justice partnership</p>	<p>At the onset of the pandemic in March 2020 and in line with national and local guidance, UPW - a significant part of the Justice Service remit - was suspended. Subsequently, the UPW supervisors were redeployed to assist HAART based at VAA in the centre of Forfar. To set up and deliver provisions to the Food Distribution Hubs across Angus and provide an outreach service to help people who were 'shielding' or in need.</p> <p>The ACJP coordinator was also redeployed to Children's Services at the same time for approximately 14 weeks to support the reduction in staff suffering Covid-19 symptoms or shielding. This delayed the completion of various reports and supporting partners to the optimum.</p> <p>Covid-19 restrictions generated a backlog in the number of UPW hours and caused a reduction in face-to-face contact with people supported by Justice. Despite workers keeping in regular contact with people subject to CPO/CPO with an UPW requirement to offer advice and specialised support,</p>	<p>HARRT has now merged into a leaner responsive body called ARC. Providing the community with food and support over the past 12 months has been a priority, to ensure any challenges people are experiencing are overcome quickly.</p> <p>The redeployment provided the coordinator with an opportunity to work with the service at the frontline and identify gaps in services that could be raised within the partnership.</p> <p>The last year has been an extremely challenging time for the UPW team, however the availability of funding from the Covid-19 Recovery Budget allowed the recruitment of two UPW Supervisors – one permanent and one temporary - to reduce the backlog.</p>



	<p>provide helpline numbers and explore the 'other activity' element of their Order to help reduce their UPW hours. The team experienced an increase in the number of breaches of Orders/licences and recalls to custody due to people involved with Justice finding the pandemic stressful and isolating. Once face-to-face contact was increased, there was a significant improvement in compliance and reduced recalls to prison.</p> <p>UPW in Angus recommenced in August 2020, albeit at a reduced capacity and in line with Covid-19 health and safety guidance.</p> <p>Another aspect of Justice Services in Angus is the PPT who work jointly with Police Scotland and the Tay Project to assess and manage the risk posed by people who present a risk of significant harm to others.</p> <p>Agencies have worked well during the pandemic however following an initial reduction in face-to-face contact there was a similar increase in breaches and recalls to custody. For both, non-compliance, and commission of further offences. Again, once face-to-face contact was increased the number of breaches and recalls decreased.</p>	<p>Helping the team to deliver approximately 126 hours of UPW per week during 2020-21, 20% of the capacity delivered during the same period the previous year. Reinforcing the importance of face-to-face interaction in the work Justice undertake. Feedback from the community on the work provided by those on UPW has remained extremely positive, with most referrals received by the team directly from members of the public.</p> <p>One major benefit has been the use and creativity of 'Other Activity' to enhance service users' skills and knowledge to effectively reduce their risk of reoffending and support communities.</p> <p>The Tay Project maintained high levels of contact with service users throughout the pandemic and managed to run smaller groups to ensure all programme work has been continued.</p> <p>Multiagency relationships remain strong and robust, evidencing the good communication between the services. Immediate changes were also made to how MAPPA meetings were running, this has seen improvements in attendance and use of professional's time as all meetings are held virtually via MS Teams.</p>
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	<p>The brief suspension of Forfar Sheriff Court business at the early stages of the pandemic meant a number of services users had to travel to Dundee for their appearance at court.</p> <p>Unfortunately, 'lockdown' saw an increase in domestic abuse offences, impacting on the immediacy of the intervention work being undertaken by the Munro team.</p> <p>The increase in Court reports, risk assessments and managing Orders placed huge pressures on resources. Staff shortages attributed to the pandemic also impacted on the heavy workload experienced by Justice teams. Justice also delivered support on a voluntary basis via Diversion from prosecution and prison throughcare.</p>	<p>In addition to working with all men/women who are on the sex offender register, the PPT manage high risk cases and have been required to support the Munro team with reports and assessments of men who have been charged with domestic offences – mentioned below.</p> <p>Although an increase in workload for some staff, this allowed them to experience a more diverse caseload adding to their skills and knowledge.</p> <p>Proving costly and impacting on the continuity of the positive relationships built up between the service user and their local Court.</p> <p>The Munro team have continued to work closely with children's services to deliver virtual programmes to several males on a voluntary basis, addressing concerns around their abusive and coercive controlling behaviour. Justice have adopted and promote the Safe and Together principles, with two Safe and Together champions and a further two in training.</p>
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	<p>Staff development has been challenging over the last year with all training and informal support and learning opportunities converted to a digital format.</p> <p>The SFRSs primary focus over the past year has been targeting the home safety visit service to the most vulnerable people in our communities.</p> <p>SFRS conducted several Anti-Social behaviour engagements with communities linked to the Thematic Action Plan and local groups (Glenview). These connections are key to resolving and preventing this type of behaviour for the future. SFRS also carried out seven specialist counselling sessions with young people identified by Police Scotland as being involved in anti-social behaviour across Angus.</p>	<p>With the pressures on staff in their day-to-day roles, the delivery of online single agency and multiagency 'bitesize' learning sessions have proved accessible and popular.</p> <p>Over 800 home safety visits were conducted within the homes of the most vulnerable people in Angus. SFRS fitted 40 hard of hearing alarms, completed 68 adult referrals and attended 26 high profile persons at risk reviews.</p> <p>Since the last performance report a lot of work has been completed to align new strategic plans to move into the Covid-19 recovery phase. The following Strategies and Frameworks have been approved to support the ongoing engagement with local people and are now being implemented (with exception of the Angus Anti-Social Behaviour Strategy likely to be approved in November 2021). The CPP provide the governance and updates will feature in future performance reports: -</p> <ul style="list-style-type: none"> • Angus Food Growing Strategy • Angus Cultural Strategy • Angus Sport Framework • Angus Community Learning Development Plan • Angus Anti-social Strategy
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	<p>TCA faced similar challenges due to the adaptation from face-to-face contact to other methods of service delivery. Whilst they were willing to offer support, some service users had no laptops etc to connect with the agency or were either unwilling to engage with this type of support or opting to be 'put on hold' until such time face-to-face contact could resume.</p> <p>During the pandemic Families Outside had to halt recruitment for a regional family support coordinator to cover the Tayside area, reducing the level of service they were able to offer Angus. The lack of core funding to cover cost remains an ongoing issue impacting on the service not having a full range of resources and the ability to offer a full range of services.</p>	<p>TCA found these challenges were far outweighed by the opportunities to embrace new ways of working in terms of service delivery i.e., virtual and telephone contact; providing training and equipment for staff to carry out their role via new delivery methods. In some cases, they had helped promote engagement with service users who had previously been apprehensive about talking in person to their worker. While these methods were initially viewed as a stopgap until the return of face-to-face contact, they are now embedded within TCAs organisational culture and provide an increased level of flexibility for staff, and those accessing TCA services.</p> <p>Despite these challenges, Families Outside were able to offer a peer support service, utilising digital platforms to engage with families which they will continue to provide alongside potential face-to-face, group and peer support once all restrictions are lifted.</p>
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6. Performance Reporting – National Outcomes

This section is designed to capture the evidence and data that has been used by your Partnership over the reporting period to assess progress against the national outcomes.

This year we are asking you to report on each outcome rather than against every indicator (as in previous years) but we ask that you report against the outcome **taking account** of the indicators. Please detail any specific impacts (positive and negative) the Covid-19 pandemic had on activity or progress under each of the outcomes.

We encourage you to **share life stories and practice examples** as part of your evidence and data – this enriches the final report and creates deeper understanding of community justice activity.

Please indicate where any particular factors have been a **hindrance in making progress** against a particular outcome.

NATIONAL OUTCOME ONE

Communities improve their understanding and participation in community justice

Where applicable have regard to the following indicators:

- Activities carried out to engage with 'communities' as well as other relevant constituencies
- Consultation with communities as part of community justice planning and service provision
- Participation in community justice, such as co-production and joint delivery
- Level of community awareness of / satisfaction with work undertaken as part of a CPO
- Evidence from questions to be used in local surveys / citizens' panels and so on
- Perceptions of the local crime data

	Please describe the activity	Then describe the impact
Evidence and Data	<p>The Glen Isla Project UPW team (statutory service) recommenced in February 2021 and has continued to meet three days per week.</p> <p>The team has continued to engage with local communities and projects to provide</p>	<p>The work of the team as noted:</p> <ul style="list-style-type: none"> • Completion of Orders have increased since January 2021 – 31, more than Jan-Dec 2019 – 35, however more orders were in breach during early 2021, mainly due to the stress and isolation associated with the pandemic.

<p>opportunities for the women to 'payback' to the community through various initiatives,</p> <p>The Glen Clova Project ran several "family days" throughout the summer months (July/August 2021) which has benefited several families.</p> <p>In January 2021, the Glens Projects set up a service user consultation group to offer the women an opportunity to contribute to service design and delivery in Angus. The group were/are also invited to take part in other surveys and consultations e.g., Mental Health Provision in Tayside.</p> <p>The Horizon team work closely with partner services across Angus to meet the needs of young people between the ages of 15-25. On 1 March 2021, Justice responsibility for young men aged 16-19 also moved to the team. The service has mostly remained open throughout the pandemic, offering a high level of contact within a trauma</p>	<ul style="list-style-type: none"> • Increase in women's mental and physical wellbeing, and their ability to use new skills they have learned such as DIY, playing musical instruments and sewing/dressmaking • Families in Angus have also benefitted from the products made and donated to charity and families in need e.g., 'bonding squares' for parents of new-born babies in SCBU <p>Feedback from families who took part in the summer programme, highlighted the need for services to be mindful that families on a low-income struggle to attend mainstream activities. The Family Yoga was especially popular, not only providing a healthy activity and safe environment, but as indicated in research, it improves mental and physical health as well as improving parent/child bonding and attachment.</p> <p>The women commented that they felt respected and included at being given the opportunity to voice their views and hoped their comments would help shape and design services for the future.</p> <p>The team sourced a total of 36 Chrome Books and 33 WiFi devices for young people via the Connecting Scotland scheme to support their engagement in all aspects of their life e.g. education, health and entitlement to the Care Leavers' Housing Protocol, which allows them priority access to housing in their area. The Chrome Books helped alleviate the loneliness</p>
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	<p>responsive environment that promotes a more inclusive and choice-based approach to working with young people.</p> <p>In line with National practice, Horizon are using START-AV as the Justice assessment model.</p> <p>The Children's and Young People's Centre for Justice (CYCJ) ran START-AV training in October 2020 exclusively for a number of staff from Justice and Children's & Families Services'</p> <p>Horizon also redesigned their office space to create a trauma informed interview room/meeting space for the young people they work with.</p> <p>The Munro Team carry out the majority of UPW in the community and manage males aged over 19 years subject to CPOs. The team continue to build on their strong collaborative relationship with HMP Castle Huntly and are looking at developing community access and joint projects.</p>	<p>and isolation experienced by care leavers during 'lockdown', leading to higher Order completion rates, the young people feeling valued by their communities and receiving support when they needed it.</p> <p>START-AV is a holistic, dynamic and developmentally informed assessment tool specifically designed for adolescents. START-AV guides an individualised assessment of the vulnerabilities which contribute to adverse outcomes, and the strengths that help protect against them, therefore providing a balanced assessment with a robust intervention plan.</p> <p>This has allowed the young people to engage with workers in a non-threatening, calm and private environment, and supporting the development of a closer working relationship.</p> <p>The completion rate for CPOs has remained above the national average of 70% since CPOs were introduced in 2011. The number of Diversion assessments for 2020-21 have increased by 53% and the number of those who agreeing to undertake Diversion work increased by 62%, an increase in the uptake of the Diversion scheme compared to 2019-20.</p> <p>Feedback from the community on the work provide by those on UPW remains extremely positive, with most referrals made to the Community Payback Officer directly from the public. Additional positive impacts: participants feel valued through contributing to their</p>
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	<p>Angus Keep Well Service continue to work closely partner services, especially with the Munro Team via referral pathways to support vulnerable and disadvantaged people who would not normally access healthcare services.</p> <p>TCA Support in Recovery</p>	<p>communities. Communities see improvements in the environments and support offered to the most vulnerable members of the community.</p> <p>The service offers a health assessment to identify any health issues impacting/potentially impacting on the individuals physical and/or mental wellbeing, along with referrals to i.e., smoking cessation, clinic weight management and ANGUSalive Sport facilities.</p> <p>TCAs Support in Recovery project works with the primary aim of developing a sustainable peer recovery network throughout Angus. To achieve this, a great deal of time has been dedicated to engaging and building relationships with those in the recovery community, many of whom have existing or previous experience of Justice Services. A large aspect of this work has involved gathering the views of community members; establishing individual and group needs as well as identifying potential barriers to active community participation. It also enables Support in Recovery to adapt and improve services to ensure the expectations and needs of community are fully met.</p>
<p>Other information relevant to National Outcome One</p>		
<p></p>		



NATIONAL OUTCOME TWO

Partners plan and deliver services in a more strategic and collaborative way

Where applicable have regard to the following indicators:

- Services are planned for and delivered in a strategic and collaborative way
- Partners have leveraged resources for community justice
- Development of community justice workforce to work effectively across organisational/professional /geographical boundaries
- Partners illustrate effective engagement and collaborative partnership working with the authorities responsible for the delivery of MAPPA

	Please describe the activity	Then describe the impact
<p>Evidence and Data</p>	<p>Over the reporting period, the Munro Team were involved in several community projects across Angus including youth clubs, community halls and hubs, football clubs, schools, playparks, community where they undertook a variety of tasks i.e. gardening, refurbishing premises, landscaping and the creation of the Flower Meadows.</p> <p>As part of the wider work to tackle violence against women and girls, the team led on multi-agency training and education around coercive control. They hosted an event in March 2021 with guest speaker Luke Hart, author of Operation Lighthouse.</p> <p>The team continue to provide voluntary throughcare support for those leaving custody and returning to Angus. During the pandemic lockdown several Angus residents qualified for the</p>	<p>As mentioned above feedback from the community on UPW remains positive, a strong indicator that the community and services understand the value of UPW.</p> <p>This successful multiagency virtual event was attended by over 70 people from across all services including third sector organisations.</p> <p>85 individuals were open on voluntary throughcare at some point in 2020/21. This is a significant increase on the 25 in 2019/20.</p>



	<p>prisoner early release scheme and received support from Justice Services.</p> <p>The CPP provided a coordinated response to supporting people throughout Covid-19 pandemic.</p>	<p>The implementation of ARC as detailed earlier in this report.</p>
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Other information relevant to National Outcome Two

The Youth Concern Group chaired by Police Scotland, with members from Hillcrest Futures, Horizon Team, Children's Reporter was put hold due to Police Scotland resources redirected to support issues related to the pandemic restrictions, and members focussing on supporting their service users and adapting to new ways of working. Recent changes in Police Scotland personnel will provide an opportunity for the group to recommence.



NATIONAL OUTCOME THREE

People have better access to the services that they require, including welfare, health and wellbeing, housing and employability

Where applicable have regard to the following indicators:

- Partners have identified and are overcoming structural barriers for people accessing services
- Existence of joint-working arrangements such as processes / protocols to ensure access to services to address underlying needs
- Initiatives to facilitate access to services
- Speed of access to mental health services
- % of people released from a custodial sentence:
 - a) registered with a GP
 - b) have suitable accommodation
 - c) have had a benefits eligibility check
- Targeted interventions have been tailored for and with an individual and had a successful impact on their risk of further offending

	Please describe the activity	Then describe the impact
Evidence and Data	<p>The Munro Team has continued to invest in the secondment of a wellbeing worker from Penumbra. Support from the worker has continued throughout the reporting period on a 1-1 basis offering self-management tools and tips.</p> <p>The Glens Projects have moved from a 'trauma informed' service to a 'trauma responsive' service. Gender based intervention has been high on the agenda for the projects over the</p>	<p>During the lockdown restrictions, Penumbra staff acted quickly to implement telephone support to ensure support was safe for both supported males and staff. Although Wellbeing workshops have been suspended these are beginning to resume as restrictions ease during. Since a worker started in 2019, 105 males have been referred into the service and received support, with the majority stating they have experienced an improvement in their overall mental health and wellbeing.</p> <p>The use of gender specific interventions in the context of a trauma responsive service has resulted in women self-reporting they feel nurtured, calm and included when coming into the buildings, resulting in a higher level of engagement from the women. Likewise, staff have responded well to the nurturing work environment,</p>

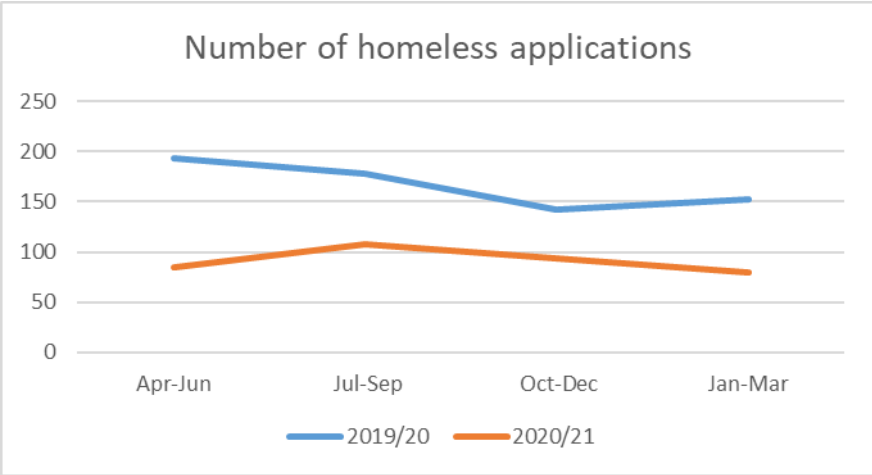


	<p>past year with investment in gender specific resources and the development of gender responsive practices.</p> <p>Relationships between Horizon and partners for Care Leavers are also being extended to benefit our Justice young people e.g., with 16+ Opportunities for All; Skills Development Scotland; Housing; DW, along with fast-track referral pathways into support services via the Whole Systems Approach.</p> <p>TCA – Integrated Referral Hub</p> <p>Victim Support Angus (VSA) received 592 referrals during 2020-21.</p>	<p>absences have reduced, with staff reporting they feel more content and supported in the workplace.</p> <p>Young people receive a wide range of support at the time they need it.</p> <p>The Hub was developed in Angus by TCA, AIDARS and Hillcrest Futures with support from the ADP. It was initiated in August 2020 to deal with substance use referrals. The overall aim of the Hub is to link individuals with the most appropriate service based on the individual’s needs and expressed wishes (e.g., some individuals may request a specific type of support) in a timely manner. The Hub has supported an increase in joint working among agencies, where one agency may lead, with another providing additional layers of support to the service user. Since the Hub started, it has handled 188 referrals between then and 31st March 2021, with waiting times between initial referral and discussion at the Hub normally within 1 – 2 days.</p> <p>The impact of the service is noted below:</p> <ul style="list-style-type: none"> • 69% of the people affect by crime indicated their health and wellbeing improved, experienced reduced stress and anxiety and
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	<p>Justice Healthcare Services (prison healthcare and custody healthcare) provided naloxone, HepC testing and woundcare training to all staff. The Substance Use and Mental Health teams also worked closely with the Scottish Prison Service (SPS) to support complex patients and the recovery work/recovery café within the local prisons.</p> <p>The Local Adverse Event Review (LAER) process continues to review all deaths in custody and work jointly with SPS to review the death, in the Death in Prison, Learning Audit and Review (DIPLAR).</p>	<p>an increase in their confidence as consequence of working with the service.</p> <ul style="list-style-type: none"> • 58% said they felt safer, less vulnerable, and less likely to be re-victimised. Witnesses also felt reassured going to court and giving evidence • 61% stated they felt more informed about the support available to them and the role victims and witnesses in the justice system. <p>These figures demonstrate the agency's increased focus on achieving positive outcomes for all those affected by crime with an increase in the number of people who have experienced an improvement in their overall wellbeing and safety.</p> <p>Offers continuity in support available to those in prison/leaving prison and a shared understanding of services available to prisoners.</p> <p>Provides shared learning and resources to be embedded within these organisations aimed at preventing deaths in custody.</p>
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	<p>Collaborative approaches to commissioning services.</p> <p>The Rapid Rehousing Transition Plan (RRTP) draws on baseline information and five-year projections, <u>Angus Council's Rapid Rehousing Transition Plan 2019/20-2023/24 (RRTP)</u> details how housing will achieve their goal that people who experience homelessness reach a settled housing outcome as quickly as possible by:</p> <ul style="list-style-type: none"> • Increasing the focus on prevention to stop homelessness occurring • Ensure households get through the homeless system faster • Ensure homeless households can access existing housing • Ensure homeless households can access the right type of support at the right time <p>Increase affordable housing supply to meet needs of homeless households</p>	<p>ACPP Transforming Services work has brought key partners and service providers together with great results regarding the delivery of grants and contracts. Work has been underway to develop a Community Benefit Toolkit and support the third sector in leveraging additional funding. The charter can be viewed at https://www.youtube.com/watch?v=rU7vb8iXuF8&feature=youtu.be</p> <p>Rapid Rehousing Transition Plan</p>  <p>Homeless applications have continued to reduce year on year in Angus and reduced significantly in 2020/21. Applications reduced by 45% from 665 in 2019/20 to 366 in 2020/21 and are the lowest recorded in Angus since HL1 reporting in 2002. The reductions are likely to be largely driven by the pandemic, people remaining at home and the restrictions on eviction, however we have committed to explore this further to understand why applications are so low and continue to monitor this as restrictions are lifted.</p>
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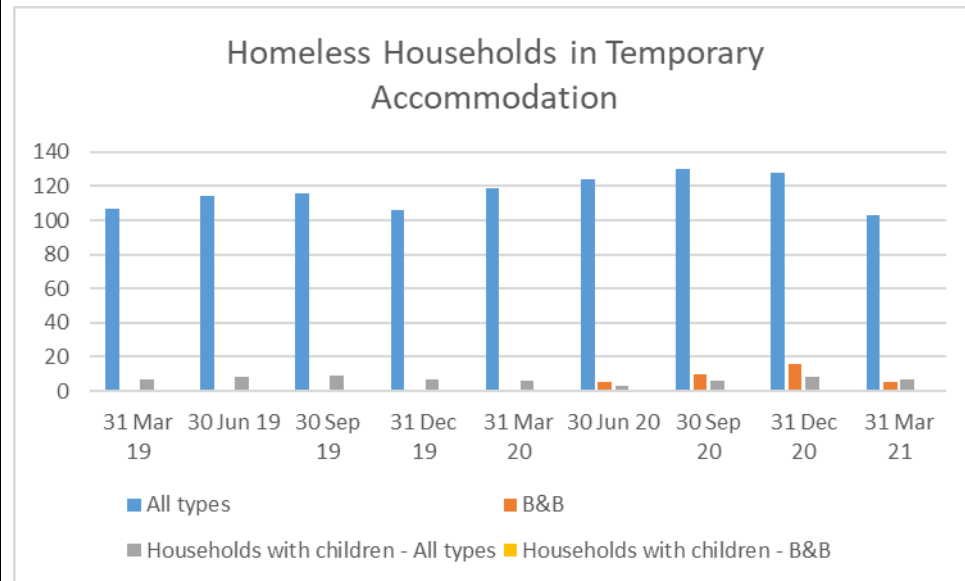
The RRTP was approved by the Scottish Government in May 2019, with a Year 1 update report submitted in June 2020 detailing progress to date and challenges experienced, along with a revised RRTP.

Housing received confirmation from the Scottish Government on 10 December 2020 that they have been allocated £144,000 to support Year 3 of the RRTP. This is in addition to the funding received for Years 1 and Year 2, totalling £330,000.

Housing was allocated an additional £100,000 winter funding for 2020/21 to help accelerate the implementation of RRTP and support the recovery from the pandemic.

Notable achievements and actions completed in year 2, include:

- Homeless demand and turnover data analysis refreshed at a locality
- Level to assess current backlog, anticipated new demand and set targets for % of lets to homeless. This has identified particular challenges in the South

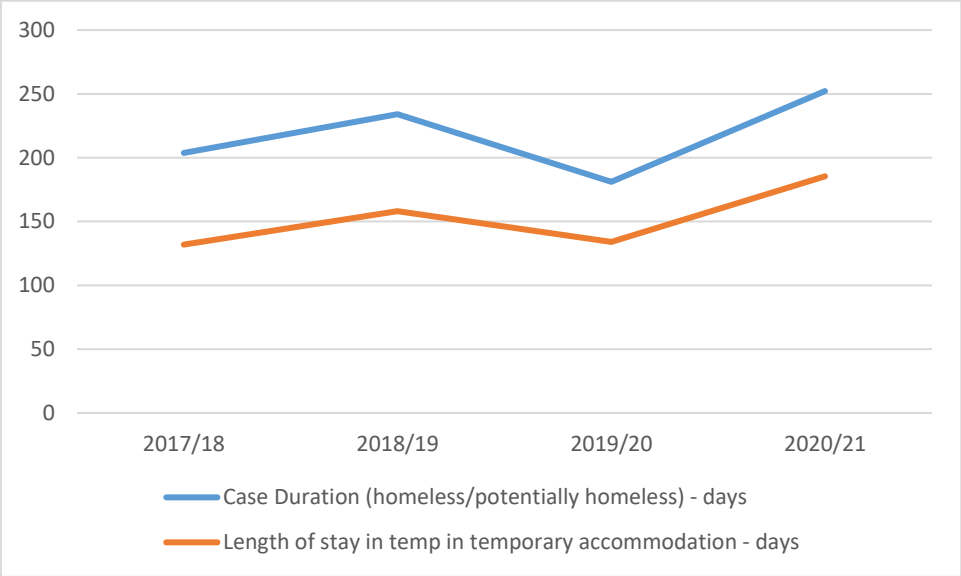


Despite the reduction in homeless applications, the number of households in temporary accommodation increased during the pandemic, peaking following the first lockdown because of a temporary suspension of allocations during this period.



(Carnoustie and Monifieth) and East (Arbroath) housing market areas, where projected demand and current backlog outweighs the expected turnover of social housing. Work is ongoing to increase prevention work, proactive case management and access to alternative housing options.

- Revised allocations policy and Choice Based Lettings (CBL) implemented from October 2020 – Housing are continuing to monitor the impact of CBL on % lets to homeless targets.
- Since Housing First was implemented in November 2020. Two support workers have been recruited, a multiagency Housing First panel established and training programme and awareness raising sessions completed across stakeholders. 12 individuals are currently supported by the Housing First programme in Angus.
- Mediation and Conflict Resolution service - implemented in October 2020.
- Domestic Abuse Policy approved at committee and launched



The suspension of allocations during the first lockdown also contributed to an increase in homeless case duration and length of stay in temporary accommodation. As Housing continue with recovery from the pandemic, they will continue to refresh the RRTP demand and backlog tool at a locality level to establish the required % of lets to homeless households for each Housing Market Area, flip suitable temporary accommodation placements, support people to access the Private Rented Sector and bring empty homes back into use.



	<p>alongside operational guidance and training sessions for staff in September 2020.</p> <ul style="list-style-type: none">• Project completed in partnership with Aberdeenshire and Aberdeen City with homeless charity Crisis to improve housing options and support in the private rented sector (PRS) – landlord and staff surveys completed, and a PRS market analysis completed. Landlord and staff survey responses identified a requirement for increased support for PRS landlords and tenants therefore have utilised the additional RRTP winter funding to create two new posts to build engagement with landlords in Angus, support people to access the PRS and be a first point of contact for tenants and landlords to prevent homelessness from the PRS.• Launched Empty Homes Grant Fund – the property must be let out at or below Local Housing Allowance levels for the relevant property size for a minimum of five years. Owners are also committed to renting their property to someone working with the housing	
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service to explore their housing options.

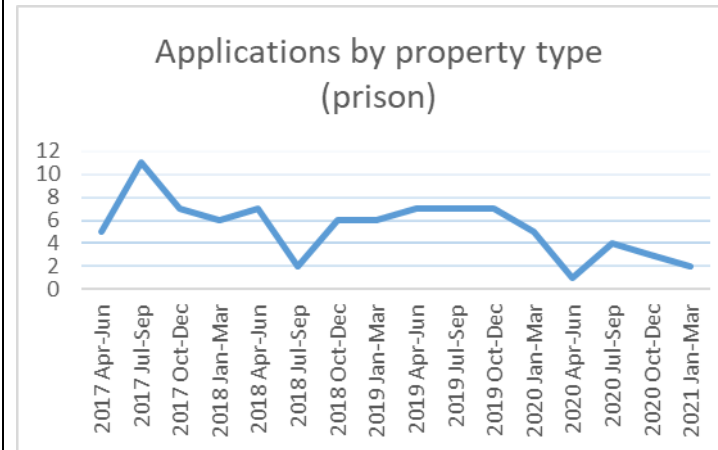
- Section 11 guidance developed and implemented from 1 April 2021, is focussed on early intervention and partnership working to prevent homelessness from eviction or repossession action

Implementation of the revised Shore Prison Protocol, in line with the Sustainable Housing on Release for Everyone (SHORE) National Standards has progressed in 2020/21

In line with the vision of rapid rehousing, the Sustainable Housing on Release for Everyone (SHORE) National Standards were published in December 2017 to ensure that the housing needs of individuals in prison are handled at an early stage, in a consistent way across Scotland. Supported by the ACJP the Angus Prison Protocol has been reviewed and adopts the pathway concept of the SHORE standards setting out how the housing needs of individuals from Angus should be considered:

- on imprisonment

SHORE Prison Protocol



Since the protocol was fully implemented in February 2020, there has been a substantial reduction of homeless applications made from people who were previously in prison, highlighting the success of the protocol and work to prevent homelessness on release. Early identification of housing issues and work to secure suitable settled accommodation on release also meant Housing were in a good position to respond to early emergency releases during the pandemic.



	<ul style="list-style-type: none"> • during sentence • prior to and following release. <p>Where homelessness cannot be prevented, the revised protocol aims to secure permanent accommodation for individuals leaving prison, avoiding prison leavers entering the homeless system and being placed into temporary homeless accommodation, where possible.</p>	<p>An evaluation of the revised protocol has been completed and initial findings identified the requirement for training sessions on the protocol and the impact of trauma which have been delivered to the Community Housing Teams in partnership with the Justice service. Further guidance has also been issued to ensure a smoother transition from prison to tenancy where accommodation is required for release.</p>
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Other information relevant to National Outcome Three



NATIONAL OUTCOME FOUR

Effective interventions are delivered to prevent and reduce the risk of further offending

Where applicable have regard to the following indicators:

- Use of 'other activities requirements' in CPOs
- Effective risk management for public protection
- Quality of CPOs and DTTOs
- Reduced use of custodial sentences and remand:
 - a) Balance between community sentences relative to short custodial sentences under one year
 - b) Proportion of people appearing from custody who are remanded
- The delivery of interventions targeted at problem drug and alcohol use [NHS Local Delivery Plan (LDP) Standard]
- Number of Police Recorded Warnings, police diversion, fiscal measures, fiscal diversion, supervised bail, community sentences (including CPOs, DTTOs and RLOs)
- Number of short-term sentences under one year

	Please describe the activity	Then describe the impact
<p>Evidence and Data</p>	<p>CJSWRs include an assessment of need and indicates suitable interventions that could be considered as part of 'Other Activity'. When an Order is imposed in circumstances where a CJSWR has not been requested, the assessment would be undertaken post-sentence during the induction period by staff within Justice. Justice staff working within the PPT, work in collaboration with Police Scotland Sex Offender Policing Unit and MAPPA.</p> <p>As noted above, the impact of the pandemic and 'lockdown' saw an increase in domestic abuse cases.</p>	<p>The 'Other activity' element of the CPO Unpaid Work provides service users with early intervention work to address any identified needs including issues such as relationships, substance misuse, anger management, educational or social support. The work undertaken allows service users to gain an understanding of their behaviour and the impact their actions have had on their victims and the community.</p> <p>Whilst group-work programmes were halted, domestic perpetrator interventions continued on a 2:1 basis to reduce risk of further reoffending.</p> <p>When asked if they felt a sense of paying to the community during their order:</p>



	<p>Individuals who successfully complete a CPO are requested to complete a questionnaire to indicate their experience of the intervention.</p> <p>During 2020-21, no Drug Treatment and Testing Orders were imposed for people resident in Angus, which has been the case for several years.</p> <p>The Court in Angus do not hear solemn cases.</p> <p>In 2020-21, 12% of all sentences imposed by the Court on summary cases included custodial sentences for less than one year.</p> <p>Although, there are no specific figures re the proportion of individuals appearing from custody who were subsequently remanded, 13% of CJSWR were held in custody, giving some indication as to those appearing from custody.</p> <p>There was a 40% decrease in the number of CJSWRs submitted compared to 2019-2020, a decrease of custodial sentences imposed for under 1 year, from 60 in 2019/20 to 42 in 2020/21.</p>	<ul style="list-style-type: none"> • 30% “strongly agreed”, 52% “agreed”, 16% “disagreed” and 2% “strongly disagreed”. • 93% of respondents either “a strongly agreed” or “agreed” the work they completed on the order was beneficial to others. 91% believed their voice was heard, listened to and acted upon, with 91% felt involved in decisions that affected them. • 98% of respondents stated they were clear about what was expected of them during their order, 89% also stated their order had helped reduce their offending. 71% of respondents stated their experiences of Justice services was better than they expected – it remains significant from the responses, the relationships they build with staff and the support offered, was key to making positive changes in their life. <p>During the reporting period, the number of remand prisoners within any month, varied between a low of 18 in May 2020 to a high of 30 in September 2020. On average 22 Angus residents were held on remand in 2020/21 compared with an average of 24 in 2019/20.</p> <p>Decisions in respect of bail supervision for cases heard under solemn procedure remain reliant on the arrangements and decision-making of courts out with Angus. Although the individual’s solicitor may be in attendance to provide pertinent information, this may not always be enough for the Sheriff to make the most suitable sentencing recommendation.</p>
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<p>AIDARS actively support people to remain in treatment, specifically those who require Opiate Substitution therapy to reduce their risk of non-fatal and fatal overdose.</p> <p>Due to the increased social isolation of people within the community because of the pandemic it has been a priority of the service to remain in contact with those most at need.</p> <p>The service has utilised various approaches to manage contact and has remained a community facing resource providing assertive outreach into local communities and people's homes, specifically around those most at risk of harm.</p> <p>The non-fatal overdose pathway, in partnership with the Scottish Ambulance Service and Public Health, continue to provide an outreach support to those who have experienced a near fatal overdose.</p> <p>Funding has been secured to further develop this resource as well as supporting the redevelopment and roll out of the wellbeing cafes throughout Angus, particularly in the south localities within Angus. This will be taken forward over the next 12 months.</p> <p>The ROSC business group have taken forward a twice-weekly joint referral hub to ensure individuals</p>	<p>700 individuals/families remained engaged within treatment during this period with only limited closures. These closures follow an assertive outreach approach, and where non-engagement continues.</p> <p>Increase in service users staying in treatment leading to significant reduction in referrals, although higher caseloads. Over the longer term there was a general reduction in new referrals until March this year, specifically in alcohol referrals and likely due to the impact of the pandemic and lockdowns.</p> <p>This sits within the ROSC framework and resources are provided by AIDARS and third sector services, with a noted reduction in repeat non-fatal overdoses.</p> <p>Corra Foundation funding received to enhance provision in Angus and include direct peer support. Two Wellbeing Cafes sited in North localities, with planned expansion in the Arbroath area.</p> <p>50 referrals are reviewed monthly within the Integrated</p>
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<p>and their families referred to services engage with the 'right service at the right time', as well as utilising core assessment tools to ensure an effective and timely treatment regime is identified.</p> <p>This has resulted in Angus continuing to meet the waiting times HEAT Standards.</p> <p>AIDARS and the CMHT have developed an ICP to support people presenting with coexisting mental health and substance use difficulties. Aimed at providing a more aligned and integrated operational approach to ensure an inclusive practice is offered to address the needs of those with complex issues.</p> <p>This is presently being tested within the South localities, with a formal roll out and adapted approach to be taken forward within 2021.</p> <p>AIDARS in partnership with CMHServices, Primary Care, Psychology and Peer Support Services developed a multi-agency referral hub, based at the Links Health Centre in Montrose. The hub facilitates early access to services, specifically for those presenting with co-existing conditions and ensure agreed assessment and engagement across the partner groups.</p> <p>New MAT Standards were launched in 2021. The service is in the process of reviewing its</p>	<p>referral hubs by AIDARS, TCA, Hillcrest Futures and Angus Carers.</p> <p>63 people who have presented with co-existing conditions during a six-month period and have been jointly assessed within the new ICP by AIDARS and CMHT South Locality teams. Further work is required to review medic pathway before the ICP can be rolled out to other localities.</p> <p>This 'test of change' will be reviewed as part of an Integrated Mental Health support framework, with the model to be considered for roll out within other primary care clusters throughout Angus.</p> <p>This will be challenging within a rural setting particularly around MAT standard one, which proposes 'same day prescribing' for those who present to the service.</p>
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	<p>processes/activities to ensure these meet the proposed MAT standards and achieve compliance by April 2022.</p> <p>AIDARS continue to meet HEAT standards.</p>	<p>How this will be achieved in the small urban clusters within Angus, will require further development and planning before this can be accomplished.</p> <p>90% of people engaged in treatment three weeks after receipt of referral - 96% of this standard was achieved during the reporting period</p>
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Other information relevant to National Outcome Four

The reporting period 2020/21, has been a challenging time for ADP on a number of levels, particularly around staying in contact with people whose lifestyles can lead them to harm and the impact this can have on their family. Added difficulties, also arose around access to community sites used in the past, particularly primary care, as they were limited due to the pandemic, resulting in the service adopting new methods for engagement. These have included 'Near Me' consultations, direct telephone calls and office/home visits depending on the level of risk identified. The ADP have been supportive in funding resources for mobile phones to help those most at risk to remain in contact with services, which was also rolled out to partners within the ROSC i.e., Justice.

NATIONAL OUTCOME FIVE
Life chances are improved through needs, including health, financial inclusion, housing and safety, being addressed

Have regard to the following indicator:

- Individuals have made progress against the outcome

	Please describe the activity	Then describe the impact
Evidence and Data	A full needs assessment is usually carried out at the CJSWR interview stage, then again during the case management action planning and review stages. Any Adult Concern Reports are responded to timeously and included in all these stages.	From these assessments etc, appropriate referrals are made to support services including Welfare Rights, Housing, Mental Health, Men's Keep Well Project, and Substance Use services.



	<p>Those successfully completing a CJSW intervention are requested to complete a questionnaire to provide an indication of how the intervention has impacted on them.</p> <p>During 2020-21 Families Outside received direct referrals from 14 families. With 4 cases referred for 1:1 support, 2 cases referred for peer support and the remaining supported through engagement with the service over this period.</p> <p>Prison healthcare continue to offer naloxone training to all prisoners.</p> <p>Prison healthcare have worked closely with the SPS recovery team to identify pathways for recovery and attended HMP Perth's daily (weekdays only) Person of Concern meetings, where people who</p>	<p>When asked how much services met their needs in relation to their health and well-being, 66% said their overall health had improved "a lot", 11% stated "quite a lot" and 19% saying their physical health had improved.</p> <p>In relation to their finances, 40% respondents advised this had improved "a lot", a further 40% stated "quite a lot" and 16% responded "some" 63% said their housing situation had improved "a lot", 11% said "quite a lot" and 15% "some".</p> <p>Families are safe and well (preventing harm/supporting wellbeing and positive outcomes):</p> <ul style="list-style-type: none"> • 29% families are included and engaged (understand process/aware of available support/consulted) • 42% families are connected (visiting and physical contact/indirect contact) 29% <p>Naloxone is a safe and effective antidote for treating an opioid overdose. It can be used by first responders, emergency workers, family and associates who know how to administer the injection.</p> <p>Allows plans to be put in place for the person to receive 'wraparound' care from all services and includes liaison with community services.</p>
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	<p>have been managed under the Management of Offenders at Risk of Substances (MORS) are discussed by the multi-disciplinary team including SPS, NHS, chaplaincy, prison based social work and the SPS Recovery Team.</p> <p>Those entering the prison setting under the influence of substances were seen by the custody nurse and treated. Anyone on a prescription for OST whilst in police custody were also assessed and treated, as well as being signposted to services. The service works closely with SPS to support people into community residential rehabs. A substance use 'named' nurse provides a handover to community services for those on OST to ensure links are made prior to liberation. Referrals are also made for those not on OST to third sector services.</p> <p>Increased partnership working in the field of health</p>	<p>Ensures a smooth transition of care for those returning to their community upon liberation.</p> <p>Social Prescribing supports people to improve their health, wellbeing and social welfare by connecting them to community services - Angus have established a network of eight social prescribers, two per locality throughout various GP practices.</p> <p>Student Wellbeing at Dundee and Angus College (D&A College) – over the past year this service has been enhanced through the creation of two new posts within the Learner Engagement Team: Student Wellbeing Officer and Student Wellbeing Assistant.</p>
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	<p>For people with multiple complex support needs beyond housing, Housing First should be the first response. As the service recognises a safe and secure home is the best base for recovery and offers personalised, open-ended, flexible support for people to end their experience of homelessness and address their wider needs. The model separates the provision of housing and support, offers choice and control to tenants and works to the principles of harm reduction.</p> <p>Housing First was implemented in Angus in November 2020, with the recruitment of two</p>	<p>D & A College delivered dedicated wellbeing activity to over 1,500 students. Engagement levels increased significantly after the launch of the new After-Hours project. The use of their social media channels to nurture participation were also embraced by students who were learning from home. One of the most successful activities during lockdown has been online energisers with curriculum teams. When lecturers felt energies waning, staff were brought in to deliver high energy, fun, motivational sessions to keep wellness in check.</p> <p>CMHServices introduced two new roles to meet the changing needs of people who use their service. Within the last 12 months they have appointed two Advanced Nurse Practitioners (ANPs) and two Social Work Senior Practitioners.</p> <p>So far 12 individuals have been accepted for Housing First. An annual 'check-up' of all Local Authorities' Housing First programmes, led by the Scottish Government in partnership with Homeless Network Scotland, is expected to begin in October 2021 and will include consultation with stakeholders and service users as well as data returns to evaluate the effectiveness of the approach.</p>
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	<p>Housing First support workers to provide support to around 15 individuals annually. A multi-agency panel has been established to consider referrals and provide monitoring and oversight, and includes representation from the three Community Housing Teams, RSL partners, Justice Services, Homelessness Support Service, AIDARS and CMHTs.</p>	
<p>Other information relevant to National Outcome Five</p>		
<p>NATIONAL OUTCOME SIX People develop positive relationships and more opportunities to participate and contribute through education, employment and leisure activities</p>		
<p>Have regard to the following indicator: ➤ Individuals have made progress against the outcome</p>		
	<p>Please describe the activity</p>	<p>Then describe the impact</p>
<p>Evidence and Data</p>	<p>People successfully completing a CJSW intervention were also asked to complete a questionnaire to indicate the impact of the intervention.</p>	<p>When asked how much services met their needs in relation to education/training, 37% indicated this had improved “a lot” and 32% “quite a lot”.</p> <p>In relation to employment, 56% responded that this had improved “a lot”, a further 11% responded “quite a lot” and 22% responded “some”</p> <p>Improvement in community involvement, 46% responded that this had improved “a lot” and 32% responded “quite a lot” and 18% “some”</p>



	<p>Families Outside have recommenced online group work and peer support for families.</p> <p>These include: -</p> <ul style="list-style-type: none"> • Reading challenge • Fitness and Yoga sessions. • Opportunity to meet other people who have experienced a family member's imprisonment • Offer the child, young person and family the opportunity to talk about how their family member's imprisonment has affected them (peer to peer support). • Improve the resilience and coping skills of children, young people and their families. • Improve links between children, young people, families and their family member in prison <p>In December 2020, Families Outside received a grant from the Scottish Government entitled the Winter Hardship Fund which was to be spent on</p>	<p>40% reported the work and support they received during their involvement with the service had improved their general happiness a lot, 29% responded "quite a lot" and 24% "some".</p> <p>The relationship between worker and client was frequently referred to as one of the most important aspects of their Order.</p> <p>As a result of this work the following has been observed:</p> <ul style="list-style-type: none"> • Reducing the isolation and stigma experienced by children, young people and their families • Improved MH and wellbeing • Improved contact/relationship with their family member in prison • Fun-filled learning actives for children, young people and their families <p>Purchase of much needed essential items such as food/clothing and toiletries for families during the pandemic and over the winter months.</p>
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<p>families who do not receive support from other agencies and are disproportionately disadvantaged by the imprisonment of a family member.</p> <p>A new Strategic Local Employability Partnership (LEP) Group involving SDS, has been formed to develop a 5-year employability strategy and a no-one left behind delivery plan (people with offending backgrounds will be one of the “target groups”). In addition to the LEP, a delivery group has also been developed to sit under LEP to consider what type of provision/support is needed for Angus citizens.</p> <p>The CPP have worked hard to increase local employability provision</p> <p>The community-led Cricket Café in Forfar was developed as an outcome from the ‘Justice for</p>	<p>Families Outside have continued to liaise with Education, Communities and Early Years services to follow up on the plans set in 2019/20 e.g., a raising awareness session on the work of the agency was presented via MS Teams to services across Angus in September 2021.</p> <p>Significant employability investment via Scottish Government funds have been provided to promote employment within Angus.</p> <ul style="list-style-type: none"> • Shared Apprenticeship Programme – following furlough 38 apprentices are now back on site with local employers. • Two Find Your Future Academies delivered by D & A College; 14-week full time programmes for young people in the ‘Not in Education or Training group’ who are looking to gain confidence, skills and self-efficacy. These academies are a steppingstone to positive destinations including fulltime college courses, other training opportunities and employment. <p>The outcomes of the community Crocket let Café include:</p>
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	<p>All' event in 2018, which identified a need for a safe place for people to meet. The café has now run for over two years with volunteers increasingly taking responsibility in running the café and promoting opportunities for learning. The cafe:</p> <ul style="list-style-type: none"> • Provides employability and life skills learning for volunteers • Offers affordable lunches to people experiencing financial challenges in their lives • Provides a safe place for people in recovery to meet • Offers a place where people who find it difficult to function in social environments can meet and socialise • Acts as a focal point for a range of social, health, wellbeing activities 	<ul style="list-style-type: none"> • Three volunteers have completed their REHIS qualification • Two volunteers have completed Adult Achievement Awards at level 3 and 4 have started working toward Level 3. 2 volunteers are working toward level 4 awards • All volunteers have completed volunteer training • Two volunteers have started SQA Well-being award • Two volunteers have attended Paths for All training • One volunteer has attended MacMillan training to become a MacMillan friendly walk leader • One volunteer is a key holder and organises the food donations delivery
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Other information relevant to National Outcome Six

Community volunteers are working towards developing the café into a self-sustaining organisation. This work was temporarily halted due to the pandemic. However, when restrictions allowed, café volunteers provided takeaway and delivery services, and made available soup packs to encourage self-care and healthy eating. Work is gradually re-starting to realise the volunteers' ambition of becoming self-sustaining.

NATIONAL OUTCOME SEVEN

Individuals' resilience and capacity for change and self-management are enhanced

Have regard to the following indicator:

- Individuals have made progress against the outcome

	<p>Please describe the activity</p>	<p>Then describe the impact</p>
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<p>Evidence and Data</p>	<p>Use of the START-AV assessment model by Horizon staff for young men between the ages of 16 and 19.</p> <p>The Munro team undertake Assessments of Risk/Need via the Level of Service Case Management Inventory; Action plans are formulated once Orders are imposed and regularly reviewed with the service user.</p> <p>In March 2020, HMP Castle Huntly 14 prisoners were suspended from various placements across Angus as a consequence of the pandemic. These placements recommenced briefly in October 2020, but unfortunately were withdrawn again due to pandemic restrictions before fully recommencing in May 2021.</p> <p>There was a significant increase in work to support the eradication of poverty across Angus.</p>	<p>The tool offers a more balanced assessment that takes in to account recent adversities and strengths to help identify needs and create effective plans, which are reviewed regularly.</p> <p>Justice staff take a person-centred trauma informed approach in formulating action plans and reviews, ensuring service users have opportunities and support to address areas requiring intervention. Acknowledging their strengths is also beneficial in helping them move forward.</p> <p>The Project Work undertaken intermittently during the reporting period has included, laying slabs at Forfar Golf Club and painting the Tealing Hall at Inveraldie near Dundee.</p> <p>This led to creation of referral membership scheme to Anguslive facilities for families in hardship across Angus.</p> <p>There was direct payment to families in receipt of School Clothing Grant to support access to food and energy - allocation of £45 per child.</p> <p>D & A College partnership with the Angus Foodbank and S-Mart Forfar was strengthened this year, in the drive to keep students fed during lockdown. Both</p>
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	<p>The Angus CPP 'Period Poverty campaign' has grown under the banner of 'Free Period Angus' with the aim of eradicating period poverty in Angus by the end of 2021.</p>	<p>organisations responded well to weekly requests delivering food parcels to over 500 students. On campus The Food Larder was started so students could access items at any time and take what they need.</p> <p>Throughout the pandemic over 120,000 products have been distributed to communities with an emphasis on re-useable products. During February 2021 a campaign was launched to encourage the use of sustainable products which saw over 4,500 people request a pack to try – feedback on the packs have has been excellent.</p>
<p>Other information relevant to National Outcome Seven</p>		
<p>CJP were invited by SPS to comment how services collaborated during the period of the Emergency Early Release initiative in May 2020 to manage the safety and health of prisoners across Scotland during the pandemic outbreak - see attached report.</p>		



7. Partnership Achievement

Throughout the reporting year, multiagency meetings have taken place via virtual platforms such as MS Teams, improving attendance, better use of professionals' time and facilitating workers to maintain communication with services and the public.

Partners have provided regular service updates to provide an ongoing account of the work they have been undertaking and help monitor the progress of actions set within the ACJ Outcome Improvement Plan.

Regular risk register meetings have been held during the pandemic to identify potential risks that could impact on partnership working and allow collective decision-making on how to minimise any risks.

Partners have evidenced their ability to respond quickly and collectively to the pandemic, with many innovative and successful pieces of work initiated during 2020/21.

Although staff development has been challenging over the last year with all training, informal support and learning opportunities facilitated via a digital format. The delivery of online single agency and multiagency 'bitesize' learning sessions have proved accessible and popular.

The work of the partnership has linked with some of the work undertaken by CPP.

Staff across all partner services have demonstrated their ability to adapt to the changing needs brought about by the pandemic. They have remained responsive and supportive in sustaining a high level of support to help all the citizens of Angus and reduce the gaps in inequality across communities.

8. Challenges

Performance information

The number of performance frameworks relevant to Community Justice continue to cause difficulty in coordinating performance information across organisations who have other reporting lines. This presents challenges in evidencing the impact where services have minimal or short-term contact with service users.

To progress the joining-up of data between services, partners have agreed to input relevant data/information to the Angus Council's PENTANA Information System. This will allow partners to have direct access to service information. As



national policies and bodies continue to impact on community justice, closer alignment of performance information at a national level would also go some way to resolving data sharing issues.

Governance

There remain various governance routes, avenues for reporting and areas where community justice business overlaps with other partnership work. Although good links have already been forged with many multiagency forums, these still need to be strengthened to avoid ongoing duplication in some areas and ensure the work of community justice is being prioritised.

Circles of Influence

Limitations remain around ACJPs ability to influence organisational decisions at a national level, impacting on local decision-making.

Covid-19

The pandemic continues to impact on some of the work that had been planned during the previous reporting period, with most of the workforce within the partnership homeworking and remaining heavily dependent on IT systems between home and office to ensure performance remains at the level required.

9. Additional Information

Justice Services have moved to a 'trauma responsive' service. This person-centred approach has resulted in the women and men embracing the environment they are visiting and producing a higher level of engagement in the CJSWR interviewing and assessments stages and setting of action plans.

The eradication of (GBV against women and girls has a key priority for services within Angus as part of their commitment to improving outcomes and services for women, children and young people suffering GBV in Angus.

A study was conducted between 23 November - 10 December 2020 to coincide with the launch and aims of the 'International Day for Elimination of Violence Against Women' and the '16 Days of Activism against GBV' campaigns. The study looked at various public and third sector organisations national polices and strategies, service delivery linked to GBV and drew upon the knowledge and expertise of those working at the frontline to support victims and preparators. More importantly, it gave a voice to those with lived experience of GBV on the support they received at the onset of the pandemic - 23 March to 30 September 2020. Although the report has not provided all the answers, the findings revealed the extent to which the pandemic amplified the vulnerability and struggles faced by the women as it unfolded. It also gave services the opportunity to identify crucial gaps in service provision and the improvements needed to fill these gaps for the future.



Key points highlighted from the responses:

- Several examples given on the effectiveness of joint working by the third and public sectors to support women, children and young people in Angus during the pandemic
- Women were largely positive about the help services offered to them during the pandemic
- High degree of commitment from professionals to support women, children and young people affected by GBV came across strongly in their comments and evidenced by the time given to participate in the focus groups and surveys
- Programmes already in place to support perpetrators address their harmful behaviour
- New ways of working and forms of engagement created to support the women, children and young people in response to the pandemic despite the suspension and restrictions imposed on services and redirection of resources and budgets
- The Domestic Abuse (Protection) (Scotland) Bill will allow women affected by GBV to stay within their family home
- The high uptake of the public survey clearly showed an appetite for change and a keenness from the women to be part of improving services

Priorities for 2021-22

- Continue to deliver our local Covid-19 response
- Service users and staff safety, health and wellbeing remain a priority
- Social and physical distancing will remain integral in the design, planning and delivery of future services, factoring in the availability of space to undertake direct work with service users
- Promote a digital approach where it is safe and effective to do so, and improve practitioners' access to technology

