



ANGUS HEALTH AND SOCIAL CARE

INTEGRATION JOINT BOARD – 26 OCTOBER 2022

ADULT PROTECTION UPDATE – SCR P19

REPORT BY GAIL SMITH, CHIEF OFFICER

ABSTRACT

This report presents the progress being made against the Angus Adult Protection Committee (AAPC) [Significant Case Review \(SCR\) P19](#) Action Plan since the report submitted to IJB on 2 February 2022 (Report No 1/22). It notes the subsequent formation of a Commission, as instructed by the Scottish Government, composed of Healthcare Improvement Scotland and the Care Inspectorate, to provide independent assurance and improvement support, and the work undertaken with the Commission. Adult Protection Committees and Chief Officers have responsibility for commissioning SCRs and ensuring that any improvement actions are delivered. There are 59 recommendations in the SCR report assigned to a range of agencies, including Angus Council and the Angus Health and Social Care Partnership (AHSCP). This report highlights progress against the improvement actions.

1. RECOMMENDATIONS

It is recommended that the Integration Joint Board: -

- (i) Accepts the contents of this report;
- (ii) Scrutinises and comments on the AAPC SCR P19 Action Plan and progress being made, as detailed in this report and in Appendix 1;
- (iii) Notes that the Commission, comprising Healthcare Improvement Scotland and the Care Inspectorate, has advised that they are satisfied with progress and are confident in the AHSCP's ability to complete their improvement actions;
- (iv) Agrees that future progress reports on SCR P19 be included in a periodic report about adult protection matters, and that a separate report on progress with the Inspection will be submitted to the IJB Meeting in February 2023.

2. BACKGROUND

- 2.1** The details relating to the circumstances of the death of an adult in Angus, known as P19, are thoroughly narrated in the Significant Case Review (SCR) report. Following P19's death, the Angus Adult Protection Committee (AAPC) received a request from Angus Health and Social Care Partnership (AHSCP) asking that consideration be given to conducting a review of the case on the grounds that P19 was in receipt of services, subject to an Adult Support and Protection Plan, and that there was an apparent opportunity to learn and improve services.
- 2.2** Following completion of an Initial Case Review (ICR), AAPC agreed that a SCR was deemed necessary to explore the case in depth. The family of P19 remained involved and informed throughout the SCR and all partners were grateful for their engagement and support for the process.

- 2.3** The SCR was progressed in compliance with the Adult Support and Protection (Scotland) Act 2007, with reference to the Tayside Multi-agency Guidance for Adult Support and Protection (updated 2019) and to the Interim National Framework for Adult Protection Committees for Conducting a Significant Case Review (2019). The anticipated outcomes recommended by the AAPC and approved by the Chief Officers Group were to:
- Identify any areas of good practice that should be developed and replicated in adult support and protection work.
 - Establish any learning from the case about the way in which local professionals and agencies work together to safeguard adults at risk of significant harm.
 - Identify any actions required by the AAPC to promote learning to support and improve systems and practice.
 - To determine whether any changes in practice were necessary to ensure that opportunities would not be missed to prevent avoidable tragedies.
- 2.4** A Terms of Reference was established for the SCR and Lead Reviewers were appointed from within AHSCP and NHS Tayside. Reviewers had no connection to the operational work involving P19 nor operational management responsibility for any of the services involved. Independent support was commissioned from an Independent Consultant.
- 2.5** The SCR report was published on 25 November 2021, with a number of briefing sessions offered to relevant stakeholders. The report was also shared with Scottish Government in advance of publication to ensure their awareness of the findings and recommendations.
- 2.6** As referenced above, a full multi-agency action plan is progressing to ensure that all 59 recommendations are completed. This was reported to Angus Council's Scrutiny & Audit Committee on 25 January 2022 (Report No 18/22) and Committee agreed that it would receive a further report detailing progress against actions in Autumn 2022. It was reported to the IJB at a special meeting on 02/02/2022; a progress report was also requested in the Autumn of 2022. Within the list of recommendations, there are a range which relate to adult services provision as part of the AHSCP. The action points and progress to date are set out in Appendix 1.
- 2.7** A Mandated Sub-Group (MSG) of the AAPC was established to oversee and govern progress reporting against the SCR P19 Action Plan. It has reported regularly to the AAPC, the Chief Officers Group and to senior management groups within NHS Tayside, Angus Council and the AHSCP. It has also reported, singly and within broader adult support and protection reports, to the Angus IJB. The most recent MSG took place on 23 September 2022.
- 2.8** The AHSCP has a monthly Adult Support and Protection meeting which oversees progress in a range of adult protection activity, including SCR P19.
- 2.9** As stated above, the Scottish Government instructed that a Commission composed of inspectors from Health Improvement Scotland (HIS) and the Care Inspectorate (CI) be instituted to oversee the quality of improvement work against the Action Plan and to support progress. Regular meetings have taken place between the Chair of the AAPC and the Commission members, there has been regular communication with the Chief Officers Group, and there have been meetings between Service Leaders and Heads of Service with Commission members. At meetings in August 2022 with the Commission, they advised that they were satisfied with progress and were confident in the AHSCP's ability to complete their improvement actions; they also noted good progress with Angus Council's improvement actions. Their intention was to report this to the Scottish Government.

3. CURRENT POSITION

- 3.1** Work is ongoing across all services to progress the improvement actions. NHS Tayside has completed an internal audit of Adult Support & Protection (ASP) and is now working on an action plan. For example, an audit of Capacity Assessment was carried out in August; Police Scotland is progressing discussions with Crown Office & Procurator Fiscal Service (COPFS) in relation to recommendation 6.4; the AHSCP is progressing actions through the ASP Monthly Meeting, most recently on 04/10/ 2022 when further updates were made to the P19 progress report.
- 3.2** Capacity challenges are significant. Some of the action points are complex, require to be stepped, and involve a number of agencies agreeing to new methods and arranging changes to current practice. This process takes time; it is important that the need for these “stepped actions” (usually progressed via decisions made at meetings) is noted in summary in the Action Plan updates so that progress can be tracked.
- 3.3** A progress report against the actions is provided in Appendix 1. Good progress is being made against the AHSCP actions. It should be noted that of 22 actions solely ascribed to the AHSCP, 17 are Green RAG status, 4 are on Amber, one on Red.

4. PROPOSALS

It is proposed that the IJB scrutinises and comments on the progress being made in relation to the AAPC SCR P19 Action Plan as detailed in this report and in Appendix 1.

5. FINANCIAL IMPLICATIONS

The IJB has had to meet additional costs to strengthen resilience in teams managing Adult Support & Protection work due to sustained increases in demand over the last four years. A report (IJB Report 53/22 “Progress Report-Adult Support and Protection Additional Capacity”) recommending the allocation of 23 new posts into the system, with costs of £0.65 million in the current financial year and recurring costs of £1million, was approved by the IJB on 24 August 2022. All of these posts were funded through Scottish Government funding streams for Winter Planning, Chief Social Work Officers Fund and Medically Assisted Treatment (MAT) Standards, along with Strategic Planning Reserves. This increased capacity will help to ensure the implementation on the changes required in the Action Plan as well as in the Adult Protection Improvement Plan.

The AHSCP and AAPC have been notified that the anticipated multi-agency Inspection of adult support and protection work will take place week beginning 14/11/2022. (This is part of a sequence of scheduled inspections for all HSCP areas in Scotland). A briefing will be provided for IJB members.

6. RISK

There is a slight risk around capacity to manage the amount of strategic and operational work in adult support and protection, but this is mitigated by additional resources which have already been committed by the AHSCP/IJB. Some other work will need to be deferred in the run up to, and during, the inspection.

7. OTHER IMPLICATIONS

Not Applicable.

8. EQUALITY IMPACT ASSESSMENT

An Equality Impact Assessment is not required as this a report detailing the outcome of a review of a specific case, SCR P19, and progress against the improvement actions required.

9. DIRECTIONS

The Integration Joint Board requires a mechanism to action its strategic commissioning plans and this is provided for in Section 26 to 28 of the Public Bodies (Joint Working) (Scotland) Act 2014. This mechanism takes the form of binding directions from the Integration Joint Board to one or both of Angus Council and NHS Tayside.

Direction Required to Angus Council, NHS Tayside or Both	Direction to:	
	No Direction Required	x
	Angus Council	
	NHS Tayside	
	Angus Council and NHS Tayside	

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List of Appendices:

Appendix 1 Progress Report against SCR P19 Action Plan; AHSCP actions