RAPID REHOUSING TRANSITION PLAN

2021/22 Monitoring Report - activity and funding (RRTP funding - part of the Ending Homelessness Together Fund)







Scottish Government Ending Homelessness Together Fund Monitoring Implementation of Rapid Rehousing Transition Plans

As part of the Scottish Government's Ending Homelessness Together Fund, funding of £8m was agreed with COSLA for 2021/22.

As with previous years, we are asking all local authorities to provide a written report on progress to date and how they have spent their allocation of funding. We would ask local authorities to remember to include all funding carried over from previous financial years.

We would ask that all local authorities complete this report and include it with their amended RRTP for 2022/23 or the latest version available which should be submitted to the Scottish Government by **30 June 2022**. We realise this may be subject to final accounts being cleared by Audit.

Included is a template to provide detail on specific activities which should be replicated for each activity you have taken forward in implementing your Rapid Rehousing Transition Plan. For example we are looking for information on specific activities such as prevention; recruitment of staff; temporary accommodation; shared tenancies; or mediation. Following feedback from the RRTP Sub-Group, this year's template has been amended to capture information on the impact/outcomes of activities. This will enable the Scottish Government to develop the RRTP Report showing impact which is developed for the Homelessness Prevention and Strategy Group.

We have now included a separate section of the template specifically for Housing First. This will enable us to capture information on Housing First across Scotland, how local authorities are delivering Housing First and to understand partnership arrangements.

We have also included a template for reporting on RRTP funding which has not been spent during 2021/22 and previous financial years. We are looking for detail of how local authorities plan to spend any previously carried over funding during 2022/23.

Please submit this report, your RRTP, an updated EQIA and any accompanying documents to: <u>RapidRehousingTransitionPlansMailbox@gov.scot</u>

If there are any questions then please send them to the mailbox and a member of the team will contact you to discuss.

Local Engagement and Rapid Rehousing Team

Details of funding recipient

Local Authority	Angus Counc	il		
Reporting Period	01/04/2021	to		03/2022
Reporting Officer	Lynsey Dey			
Position	Team Leader	۲ (Sı	ustaina	ble
	Communities	S)		
Date Completed	June 2022			
Total RRTP Funding	£302,977 (ir	nclu	ıding	
carried over from	funding car	ried	b	
2020/21	over from 2	019	9/20)	
RRTP Funding	£144,000			
received for 2021/22				

2021/22 Activity

Activity Name:	Family Mediation & Conflict Resolution Service				
Activity Description: Provide a short overview of the aims and the transformative nature of this activity.	A two-year contract was awarded to Relationship Scotland (Family Mediation Tayside & Fife) and the service went live in August 2020. The service provides support to identify and address the root causes of the relationship difficulties, and use communication, conflict resolution skills and mediation to rebuild relationships and help the person remain in the family home. Where remaining in the family home is not possible, the family is supported to improve communication and improve relationships to ensure that a move can be completed in a planned and supported way. As well as providing a mediation service, Relationship Scotland also employed a Family Support Worker to actively engage with families and address any additional				
	sup	port needs identified		.	
Allocation Spent on activity:	£	SG RRTP funding	Local Authority funding	Other	
Overview of progress made to date: Provide a short summary of the work undertaken in the past year, progress made and challenges.	sign par and ext The dur ber affe stru ind Rel who hou uni	nificantly. Difficulties ademic were address d staff briefings offere ernal organisations. e Council and third se ing several lockdown neficiaries has create ected a significant per uggled to make conta ividuals who were ref lationship Scotland w o had been referred, using applications to v t to reduce the likeliho	August 2020 the serv around promoting th ed by several online ed to all housing team ector workforce working is and having limited d challenges for the p riod of its lifetime. Ini- ict, by phone, text or ferred into the service rere able to work with on issues ranging fro working on boundarie bood of becoming hom prative meetings vario	e service during the information events is and many ng from home contact with their oroject and this has tially, the team emails with those e. Over the time several individuals in supporting their es within their family heless.	

	and On rep adv	pandemic on operati d stakeholders. e development was, t ort on clients who ha vice or assistance due gagement with clients	that we set up a week d approached the ho e to relationship diffic	kly automated using team for ulties however
Impact of Activity: Evidence of the impact of this activity, including any financial saving and how many households have benefited from this activity.	193 vas aut with eng whi rate	ce launching, the ser 3 individuals. Due to a 5t majority of these re omated weekly repor in the service. Of thos gaged in mediation m ich went to mediation e. Agreed outcomes v	a lack of buy in from f ferrals have been ma t and only 40 families e engaging with the s eetings. The small nu did however show a were achieved in 75%	Front-line staff, the ade using the s referred engaged service, only 11 umber of cases high success of these cases.
Partnership Working: Provide detail of all partners involved in this activity and how they have supported delivery.	diff to r cor the the ena act ser In I refe	nnecting with externa icult. In between lock meet with some agen atinued to be manage Zoom, which has not ir referral practices, ir y actively utilise. The abled a level of netwo inly due to the pande ive working partnersh vices and support pro March 2022 Relations errals', where they joi cuss how our service re has not been an u	downs, Relationship cies face to face, but d over online service been conducive to cr ncluding the project ir Project's base, The o rking and relationship mic it has not been p nips with the housing oviders. ship Scotland hoped to n a Housing Officer of may be able to supp	Scotland were able most contacts s such as TEAMS eating in a shift in those resources Cross in Forfar has building, however ossible to establish teams or other
Future spend planned on this activity in 2022/23:	£	SG RRTP Funding	Local Authority funding	Other
Implementation in 2022/23: Provide a short summary of the aims and targets for this activity during 2022/23.	The res del	ere remains a require olution intervention ir ivery of this via the ex otland does not repre	Angus however con kisting contract with F	tinuing with the Relationship

	contract will end on 31 July 2022. We need to reconsider how we deliver mediation and conflict resolution, how we can engage families in these interventions and review referral pathways to ensure that the consideration of these resources is explicit in processes for frontline services working with families. The Housing, Health & Social Care Strategic Planning Group, who have governance of Angus RRTP, will consider options and agree a new approach for future delivery of mediation and conflict resolution intervention in Angus, likely that a spot purchase approach will be adopted in place of a block contract.
Plans for mainstreaming this activity: Provide detail of the timescale and plans to mainstream / when this activity will end:	Dependant on delivery model agreed.
Activity Name:	Private Sector Officer (x2)
Activity Description: Provide a short overview of the aims and the transformative nature of this activity.	We developed this new role and recruited two officers to build engagement with landlords in Angus, support people to access the Private Rented Sector (PRS) and be a first point of contact for tenants and landlords to prevent homelessness from the PRS. The service was launched in June 2021 and key tasks include: • Ongoing mapping of available PRS housing in Angus • Develop creative ways of engaging with landlords • Administration of access initiatives • Provide expert and comprehensive advice to private landlords and tenants in order to sustain tenancies and prevent homelessness • Support households to search, apply, view and move into PRS housing, including assistance with benefit claims, utilities, furniture and rent payments • Carry out 'setting in' visit and provide advice or support for any emerging issues, in partnership with other agencies working with the household

	 Remain the first point of contact for the tenant and landlord, minimising potential for tenancy breakdown and repeat homelessness and referring for additional support when required Proactively seek landlord feedback to maintain good relations, learn from negative experiences and contribute to the development of new strategies and initiatives to increase access to and prevent homelessness from the PRS Maintain appropriate records as required – Northgate PREVENT1 and excel database to monitor and record tenancy sustainment to contribute to the ongoing evaluation of the project Provide advice, guidance and training to internal and external stakeholders in order to embed good practice in accessing and 				
	pre	eventing homelessnes	is from the PRS.		
Allocation Spent on		SG RRTP funding	Local Authority funding	Other	
activity:	£	56,320.65			
Overview of progress made to date: Provide a short summary of the work undertaken in the past year, progress made and challenges.	for sea hel offi lan ten Oth - d pro ava - ava - ba del Duu sig bee	bt of staff time has be housing to find the rig arches, supporting col- ping people to access cers have also spent dlords and tenants to ancies. her notable activities i levelopment of referra- ommunication with lar mote the service and ailable properties dapting the web page ngaging with other co hilar services, conside espoke Mediation/Col- ivered to officers alon e to the temporary na nificant recruitment ch en vacant since Janua scale back the service	ght property, including ntacts with landlords s deposits and rent in a lot of time negotiat resolve tenancy issu n past year include: al pathways and oper ndlords and local esta encourage them to p content uncils/external agence ering best practice exa nflict Resolution Train agside the Cyrenians ture of the posts, we nallenges and one of ary 2022. This means	g regular market and agents and a advance. The ing between les and sustain rational procedures ate agents to but forward cies (SAL) who offer amples hing developed and have experienced the two posts has s that we have had	

Implementation in 2022/23: Provide a short summary of the aims and targets for this activity during 2022/23.	Due to recruitment challenges and uncertainties relating to future funding, it has been agreed to merge the role of the private				
Future spend planned on this activity in 2022/23:	£	SG RRTP Funding	Local Authority funding	Other	
	ser	vices, welfare rights a vices to help tenants nelessness.	• • • •		
Partnership Working: Provide detail of all partners involved in this activity and how they have supported delivery.	col hou	e private sector office laboratively with a rar using teams, landlord	nge of services, inclue registration, justice, a	ding the community alcohol and drug	
	The Tenant Hardship Fund has been a particularly useful tool to help avoid evictions, sustain tenancies. and build relationships with landlords. From 11 applications, 5 have been awarded funding (4 still under consideration) totalling £9,868 being paid to help reduce PRS tenancy debt and prevent evictions.				
	Since the service was launched 37 people have been supported to remain within their current accommodation and 42 supported in some capacity to move to alternative PRS accommodation.				
Impact of Activity: Evidence of the impact of this activity, including any financial saving and how many households have benefited from this activity.	problematic for people looking to access accommodation. Since the service launched in June 2021, the Private Sector Officers have had a total of 316 contacts, most common reasons being: advice to help find a private let (135); Section 11 notifications (51); and Deposit enquiries (33). Other common reasons for contact were arrears advice, receipt of Notice to quit/leave and repairs. The Community Housing Teams have made the most referrals (112) with the remainder of contacts through tenants, other services such as welfare rights and social work, 3rd sector and landlords and their representatives.				
	tho exi	stomers to search for se requiring support v sting PRS tenants / la ort supply of PRS hou	with deposits and ren andlord experiencing	t in advance and tenancy issues.	

	sector officer with the new homeless case officer role that is
	under development.
	The housing service and Angus Health and Social Care
	Partnership have agreed to a service review with the view of
	establishing a new team alongside the Homelessness Support
	Service within the Angus Health and Social Care Partnership, to
	deliver the homelessness and housing options functions
	currently sitting as part of the generic Housing Officer role within
	the three Community Housing Teams. The objectives of the
	review are to:
	Make better use of existing resources
	Improve collaboration in homelessness services and
	prevention
	Increase focus on prevention and ensure homelessness
	is prevented at an earlier stage
	Ensure homeless households can access the right type
	of support at the right time
	Mapping of the customer journey and pathways has been
	completed, the job outlines and person specifications have been
	agreed and graded and final proposals will be reported and
	agreed in August.
Plans for mainstreaming	The Private Sector Officer role will be merged with the
this activity:	Homelessness Case Officer role. This will be completed and the
Provide detail of the timescale and	Private Sector Officer posts ended by December 2022.
plans to mainstream / when this activity will end:	
Activity Name:	Private Rented Sector (PRS) Access Schemes
Activity Description:	The Angus Rent Deposit Scheme aims to help people in Angus
Provide a short overview of the aims	who have a housing need to move into privately rented
	who have a housing need to move into privately rented accommodation. Providing they meet certain conditions, the
Provide a short overview of the aims and the transformative nature of this	
Provide a short overview of the aims and the transformative nature of this	accommodation. Providing they meet certain conditions, the
Provide a short overview of the aims and the transformative nature of this	accommodation. Providing they meet certain conditions, the Council can assist them by paying a cash deposit or rent in
Provide a short overview of the aims and the transformative nature of this	accommodation. Providing they meet certain conditions, the Council can assist them by paying a cash deposit or rent in advance to a landlord on their behalf, whilst the tenant makes a
Provide a short overview of the aims and the transformative nature of this	accommodation. Providing they meet certain conditions, the Council can assist them by paying a cash deposit or rent in advance to a landlord on their behalf, whilst the tenant makes a savings plan to repay the money back to the Council. We have

Allocation Spent on		SG RRTP funding	Local Authority funding	Other	
activity:	£	0			
Overview of progress made to date: Provide a short summary of the work undertaken in the past year, progress made and challenges.	Demand for PRS access schemes has reduced this year due to the limited availability of affordable PRS accommodation in Angus. We have also been able to support people to access Discretionary Housing Payments in place of the rent deposit scheme in some cases. Income received this year for previous deposits paid has balanced money paid out.				
Impact of Activity: Evidence of the impact of this activity, including any financial saving and how many households have benefited from this activity.	usii pay Priv hov Dis	ng the rent deposit or ving out £2075. A furt vate Rented Sector o wever most had circu	e households secure l rent in advance sche her 30 households ha fficers enquiring abou mstances better suite ayment and were sup sh Welfare Fund.	eme totalling, ave contacted the ut a deposit ed to apply for a	
Partnership Working: Provide detail of all partners involved in this activity and how they have supported delivery.	The Private Sector Officers support applications and administer the schemes and remain the first point of contact for landlords and tenants once people have secured tenancies. They have built relationships and worked collaboratively with a range of services, including the community housing teams, landlord registration, justice, alcohol and drug services, welfare rights and housing support and other support services to help tenants access support and sustain tenancies and also receive referrals from a range of services.				
Future spend planned on this activity in 2022/23:	£	SG RRTP Funding	Local Authority funding	Other	
Implementation in 2022/23: Provide a short summary of the aims and targets for this activity during 2022/23.	exp		access schemes in 2		
Plans for mainstreaming this activity:	Sul	bject to ongoing revie	W.		

Provide detail of the timescale and plans to mainstream / when this activity will end:				
Activity Name:	De	layed Discharge P	revention Fund	
Activity Description: Provide a short overview of the aims and the transformative nature of this activity.	ma So ho: •	uncil tax) Essential furnish Removal/packing	en allocated from the to create a 'prevention he following: f the property I debt odation costs (rent, se ings	Angus Health & on fund' to support ervice charges,
Allocation Spent on		SG RRTP funding	Local Authority funding	Other - AHSCP
activity:	£			5,839
Overview of progress made to date: Provide a short summary of the work undertaken in the past year, progress made and challenges.	Pa rela in r pra fur	e funding provided by rtnership to prevent d ated issues continued referrals as the fundin actices across commu- ading requests mostly aning, interim accommovision of furniture and	elayed discharge as for 2021/22. Last ye g became more emb nity care and housing related to house clea modation costs, utility	a result of hsouing ar saw an increase edded into working g teams. The arances and
Impact of Activity: Evidence of the impact of this activity, including any financial saving and how many households have benefited from this activity.		individuals were supping the fund.	ported to return home	from hospital by
Partnership Working: Provide detail of all partners involved in this activity and how they have supported delivery.	by wo	e applications for the a central team in hou rking with the commu dlords and services w	sing and involves clo nity housing teams, r	se partnership egistered social

Future spend planned on		SG RRTP Funding	Local Authority funding	Other - AHSCP		
this activity in 2022/23:	£			10,000		
Implementation in 2022/23: Provide a short summary of the aims and targets for this activity during 2022/23.	Fui	Funding committed again for 2022/23				
Plans for mainstreaming this activity: Provide detail of the timescale and plans to mainstream / when this activity will end:	This has now been mainstreamed and annual funding committed.					
Activity Name:	Те	nant Hardship Fur	nd			
Activity Description: Provide a short overview of the aims and the transformative nature of this activity.	ten	gus was awarded £16 ants who have accru vid-19 pandemic.				
Allocation Spent on activity:		SG RRTP funding	Local Authority funding	Other – Scottish Government		
activityi	£			164,000		
Overview of progress made to date: Provide a short summary of the work undertaken in the past year, progress made and challenges.	by The car par est Co cas ang The ava adr dep ava Str	online application ha tenants, their landlord ey are able to upload in be generated to the nel involving members ablished to review an immunication has also scaded to partner age gus.gov website. ere have been challer ailability of staff resou minister the fund, see partments and explori ailable staff for this so ategy team which has TP projects.	d or other services su supporting information landlord if the applicant s of the Housing Strand d determine the applicant been issued via soc encies and a web page inges administering the rces. We looked at van king assistance from ing agency staff howe or are administering it van	pporting the tenant. on and payments ation is approved. A tegy team has been ications. tial media, e created on the e funding due to arious options to other council ever there was no within the Housing		

Impact of Activity:	A t	otal of £92,965.16 ha	s been approved to d	late to 63	
Evidence of the impact of this activity, including any financial saving and how	households, this has prevented eviction action in all cases (16				
many households have benefited from	соι	uncil tenancies, five P	RS tenancies and 42	RSL tenancies).	
this activity.	15	applications have bee	en refused either bec	ause there was no	
	risł	of homelessness or	there was no eviden	ce that the arrears	
	hao	d arisen as a result of	the pandemic.		
Partnership Working:	The	e housing strategy tea	am are working close	ly with landlords	
Provide detail of all partners involved in this activity and how they have	and	d support providers in	Angus to gather sup	porting information	
supported delivery.	to e	evidence the applicati	ons and provide ong	oing support to	
	ten	ants to help address	any other needs iden	tified.	
Future spend planned on		SG RRTP Funding	Local Authority funding	Other	
this activity in 2022/23:	£	50,000			
Implementation in 2022/23:	We will continue to accept applications to the tenant hardship				
Provide a short summary of the aims and targets for this activity during	fun	d until the funding is o	exhausted. We plan t	o extend the fund,	
2022/23.	topping up with RRTP funding and amending the application				
	form and criteria to support more households who are in financial				
	diff	iculties to sustain the	ties to sustain their tenancies and prevent homelessness.		
Plans for mainstreaming					
this activity:	The impact of the prevention fund will be evaluated after one year and future plan for delivery determined then.				
Provide detail of the timescale and plans to mainstream / when this activity will end:					
	1				

Housing First Progress

Housing First Progress:	Housing First was launched in Angus in November 2020. Two
Provide a short overview of progress to	support workers were initially recruited to sit alongside the
date in developing and implementing Housing First in your local authority	Homelessness Support Service within the Angus Health & Social
area.	Care Partnership. A 3 rd support worker was recruited in
	November 2021 having successfully applied for an Improvement
	Fund grant of £33,555 from the Corra Foundation. All 3 posts
	have recently been changed from temporary to permanent
	positions. Operational guidance based on the principles of
	Housing First was developed along with referral forms. A multi-
	agency panel has been established and meets on a monthly
	basis to consider referrals and provide monitoring and oversight
	and includes representation from the three Community Housing
	Teams, RSL partners, Homelessness Support Service,
	Community Investigations & Resolutions team, Angus Integrated
	Drug and Alcohol Services, and the Community Mental Health
	team.
Housing First Tenancies	16 individuals are currently being supported by Housing First. 11
Provide an overview of how many Housing First tenancies have started area and the	individuals are in settled permanent tenancies; two are currently
plans for scaling up Housing First in future	in prison; two are in temporary homeless accommodation and
years. Also provide the average support cost of each Housing First tenancy.	are being supported to bid on permanent tenancies, both have
	the highest banding applied to their application to ensure priority
	is awarded above other applicants and one individual continues
	to sleep rough, despite ongoing attempts to engage with them
	and secure suitable accommodation for them.
	The average support costs for each Housing First case is around
	£7,000.
	A review of the existing supported homeless accommodation in
	Angus has recently been completed and recommended that the
	current funding is redirected from providing short term supported
	homeless accommodation to scaling up Housing First and
	providing longer term supported accommodation for those where
	Housing First is not appropriate. This is being taken forward by
	jointly by Housing and the Angus Health and Social Care
	Partnership.

Housing First Furniture Packages Provide an overview of any furniture packages you provide to each Housing First tenancy, including an average cost of furniture packages and how they are funded. Housing First Partners Provide detail of all Housing First partners who are supporting the delivery of Housing First.	A full furniture package is provided including all furnishings, white goods, floor and window coverings and a TV. These are ordered new using the Scotland Excel furnishing framework and cost on average £2,000 for a 1 bed property. These are funded through the Housing First budget. The following partners support the delivery of Housing First in Angus: Community Housing Teams, RSL partners, Homelessness Support Service, Community Investigations & Resolutions team, Angus Integrated Drug and Alcohol Services, and the Community Mental Health team. We also have support from third sector support providers, including Hillcrest Futures.					
Allocation Spent on Housing First:		SG RRTP funding	Local Authority funding	Other - Corra		
	£	75,697.14		33,555		
Impact of Housing First: Evidence of the impact of Housing First, including any financial saving and savings identified by other public bodies if it has been measured.	No evaluation data collected to date – the Housing First check- up is progressing in partnership Homeless Network Scotland. A gathering insights session and self reflection assessments have been completed with stakeholders. Aberdeenshire are intending to share their evaluation report which will provide a good template to evidence the impact of Housing First moving forward.					
Future spend planned on this activity in 2022/23:		SG RRTP Funding	Local Authority funding	Other		
Implementation in 2022/23: Provide a short summary of the aims and targets for Housing First during 2022/23.	£ 130,000 We will continue to deliver Housing First and have agreed to continue funding the 3 rd support worker when the Corra funding ends in November 2022. This will give the service capacity to support around 21 individuals. Capacity will be further increased when we re direct resources from temporary supported homeless accommodation to small scale settled supported accommodation and Housing First. A working group has been established to consider the requirements for small scale supported accommodation and Housing First so we can plan what is needed in each locality in Angus.					
Plans for mainstreaming this activity:	There are plans to redirect resources from temporary supported homeless accommodation (£345,000) to scale up Housing First					

Provide detail of the timescale and plans to mainstream.	in Angus. A working group has been established to consider the		
	requirements for small scale supported accommodation and		
	Housing First so we can plan what is needed in each locality in		
	Angus. We aim to complete this and redirect resources by April		
	2024.		

Unenent DDTD Euroding						
Unspent RRTP Funding						
Please provide the total RRTP funding provided by the Scottish Government for the implementation of the Rapid Rehousing Transition Plan in your area that has	£	241,102 carried f 122,000 2022/23 = 363,102	forv	orward		
<u>not</u> been spent to date.						
Provide detail of how this funding will be spent on implementing the Rapid Rehousing Transition Plan in 2022/23 detailing the area that it will be used in. Please make clear the individual amounts ACTIVITY						
Continued delivery of Housing First				130,000		
			£			
Continued delivery of PRS access schemes			£	10,000		
Private Sector Officer			£	20,000		
Mediation & Conflict Resolution Intervention				10,000		
Implementation of new housir		75,000				
homelessness case managem	£					
Training to support implementation of new service				10,000		
Continuation of Tenant Hardship Fund/ introduction of				50,000		
Prevention Fund			£			
Provision of furniture & white goods to support rapid rehousing				50,000		