

## Budget Issues Recommended for Approval 2023/24

DIRECTORATE:- HR, OD, DE, IT &amp; BS

Service Area	Description of Budget Issue	2023/24 Total £m	23/24 Ongoing £m	23/24 One off £m	2023/24 Staff Impact FTE
DE & IT	Microsoft licensing - Angus Council Corporate Microsoft Enterprise Agreement. This increase in Office 365 costs is mainly due to increased staff numbers, we have an extra 80 licenses to buy this year compared to last year. We have also licensed extra Power BI functionality which was £4.4k of the £20k total. This will allow all staff to view reports and dashboards, whereas previously only the 22 licensed users could view Power BI output. This allows us to make more use of Power BI as a product to publish reports and data dashboards to a wider audience.	0.020	0.020	0.000	0.0
DE & IT	Core Application costs (SaaS) Increase in costs subsequent to the migration to the vendor's fully managed service (SaaS). A report was submitted to Angus Council committee in November 2022 (366/22) detailing a medium term plan to migrate core applications to fully managed cloud-based versions. There are increases in revenue costs for FY 2023/24 relating to 3 x systems, totalling £73.2k	0.073	0.073	0.000	0.0
DE & IT	Increase in costs from CPI/RPI for managed applications, rates used based on information available at the time. Many of our contracts for IT applications have a clause relating to an annual increase in costs linked to CPI/RPI. The increase in revenue costs for FY 2023/24 assumes an average increase of 10%	0.047	0.047	0.000	0.0
DE & IT	Cyber Security Improvements - SOC/SIEM As part of ongoing cyber security improvements and a key action from the SEPA report, a managed Security Operations Centre (SOC) and a SIEM (Security Information and Event Management) service will be configured and implemented to provide another layer of protection from cyber threats. This has been sourced at a significantly reduced cost.	0.050	0.050	0.000	0.0
DE & IT	Zellis - HR/Payroll System move to HCM. Our contract with Zellis is ending and the supplier has discontinued the product we currently use (Zellis SaaS) and we will be migrated to the new product (Zellis HCM). There is a £40k increase in annual revenue costs for this product, albeit there is additional functionality. This is based on 5 year contract. There would have been a £70k increase in annual costs if we opted for a 3 year contract.	0.040	0.040	0.000	0.0
<b>TOTAL BUDGET ISSUES</b>		<b>0.230</b>	<b>0.230</b>	<b>0.000</b>	<b>0.0</b>

**Budget Savings Recommended for Approval 2023/24 to 2025/26**

**Appendix B**

**DIRECTORATE:- HR, OD, Digital Enablement, IT,& Business Support**

<b>Service Area</b>	<b>Description of Saving</b>	<b>2023/24 Ongoing Saving £m</b>	<b>2024/25 Ongoing Saving £m</b>	<b>2025/26 Ongoing Saving £m</b>	<b>2023/24 Staff Impact FTE</b>	<b>2024/25 Staff Impact FTE</b>	<b>2025/26 Staff Impact FTE</b>
DE & IT	Service Review - We will require to undertake a review across HR, OD, Digital Enablement, IT & Business Support in order to make savings including through, deletion of posts, reduction in hours, phased retirement etc. This is likely to have an impact on the capacity to deliver an effective service to other services across the Council	0.135	0.135	0.000	2.5	2.5	0.0
HR, OD & Business Support	Business Support 2 - extensive engagement with services to determine customer requirements and to review and optimise digitisation of all processes and systems currently used within business support leading to increased efficiency and cost reduction	0.150	0.000	0.000	0.0	0.0	0.0
HR, OD & Business Support	ACCESSLINE Channel shift - opportunity to reduce Contact Centre hours in line with increase in digital enablement of services	0.000	0.000	0.050	0.0	0.0	0.0
DE & IT	Microsoft Support Contract - reduce Microsoft support whilst maintaining enough provision to ensure that services are not disrupted	0.073	0.000	0.000	0.0	0.0	0.0
DE & IT	Virtual Desktop Service -some staff in services use Citrix virtual desktop. There will be an analysis of current usage and alternative access provided	0.054	0.000	0.000	0.0	0.0	0.0
DE & IT	Telephony System Replacement	0.025	0.025	0.000	0.0	0.0	0.0
HR, OD & Business Support	Health & Social Care SVQs - We will undertake an options appraisal on the provision of Health and Social Care SVQ qualifications which will identify savings	0.043	0.000	0.000	0.0	0.0	0.0
HR, OD & Business Support	Manual Handling Training - We will undertake an options appraisal on the provision of Manual Handling Training which will identify savings	0.034	0.000	0.000	0.0	0.0	0.0
	<b>TOTAL SAVINGS</b>	<b>0.514</b>	<b>0.160</b>	<b>0.050</b>	<b>2.5</b>	<b>2.5</b>	<b>0.0</b>

**For Information - Other Savings to be Delivered by HR, OD, DE, IT & Business Support - included within Corporate Items and Other Services**

<b>Service Area</b>	<b>Description of Saving</b>	<b>2023/24 Ongoing Saving £m</b>	<b>2024/25 Ongoing Saving £m</b>	<b>2025/26 Ongoing Saving £m</b>	<b>2023/24 Staff Impact FTE</b>	<b>2024/25 Staff Impact FTE</b>	<b>2025/26 Staff Impact FTE</b>
Corporate Items	Collaboration/Organisational Design - opportunity to collaborate with other local authorities/partners to improve resilience and achieve economies of scale whilst still providing a service. Review of our organisational design to ensure that our staff resources are in areas that meet our service and customer needs	0.250	1.000	0.750	0.0	0.0	0.0
Other Services	Additional Employee Slippage	0.250	0.000	0.000	0.0	0.0	0.0
	<b>TOTAL SAVINGS</b>	<b>0.500</b>	<b>1.000</b>	<b>0.750</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>

**Total Savings Listed Under Director of HR, OD, DE, IT & Business Support in Finance & Change Plan**      **1.014**      **1.160**      **0.800**      **2.5**      **2.5**      **0.0**

**REVENUE BUDGET 2023/24**  
**DIRECTORATE**

**HR, OD, DIGITAL ENABLEMENT, IT & BUSINESS SUPPORT**  
**SUMMARY**

Sept '22 Prices

	Final Budget @ Outturn Prices 2022/23 £m	Provisional Base Budget Submission (before Issues & Savings) 2023/24 £m	Budget Issues Ongoing £m	Budget Issues One-Off £m	Finance & Change Plan Budget Savings £m	Review of Charges £m	Revised Base Budget Submission £m
<b>Digital Enablement &amp; Information Technology</b>	3.687	<b>4.036</b>	0.230	0.000	(0.287)	0.000	<b>3.979</b>
<b>Human Resources, Organisational Development &amp; Business Support</b>	3.392	<b>4.741</b>	0.000	0.000	(0.227)	0.000	<b>4.514</b>
<b>TOTAL HR, OD, DIGITAL ENABLEMENT, IT &amp; BUSINESS SUPPORT</b>	<b>7.079</b>	<b>8.777</b>	<b>0.230</b>	<b>0.000</b>	<b>(0.514)</b>	<b>0.000</b>	<b>8.493</b>

**2022/2027 CAPITAL PLAN**  
**PROGRAMME - DIGITAL ENABLEMENT & INFORMATION TECHNOLOGY**

PROJECT / NATURE OF EXPENDITURE		Estimated Total Cost £000	Actual to 31/03/22 £000	Projected Outturn 2022/23 £000	Provisional Budget 2023/24 £000	Estimate 2024/25 £000	Estimate 2025/26 £000	Estimate 2026/27 £000	Later Years £000
UC Room Based Systems <i>IT Renewal &amp; Repair Fund</i> Net Cost	LC	84 -10 74	59 -10 49	0 0 0	25 0 25	0 0 0	0 0 0	0 0 0	0 0 0
Corporate Infrastructure Renewal including Backup and SAN Migration <i>IT Renewal &amp; Repair Fund</i> Net Cost	LC	1,518 -408 1,110	1,153 -408 745	200 0 200	145 0 145	20 0 20	0 0 0	0 0 0	0 0 0
Internet Access Security Renewal <i>IT Renewal &amp; Repair Fund</i> Net Cost	LC	481 -73 408	324 -73 251	87 0 87	70 0 70	0 0 0	0 0 0	0 0 0	0 0 0
Citrix Renewal <i>IT Renewal &amp; Repair Fund</i> Net Cost	LC	218 -91 127	194 -91 103	0 0 0	24 0 24	0 0 0	0 0 0	0 0 0	0 0 0
Mail Filtering/Anti Virus / Anti-Malware Renewal	LC	137	65	44	28	0	0	0	0
DSE IT Provision for Work from Home <i>Revenue Funding (Children, Families &amp; Justice)</i> <i>Revenue Funding (AHSCP)</i> Net Cost	LC	545 -23 -55 467	365 -23 -55 287	0 0 0 0	180 0 0 180	0 0 0 0	0 0 0 0	0 0 0 0	0 0 0 0
Next Generation Network	LC	153	33	120	0	0	0	0	0
GIS Replacement / Middleware	LC	30	0	30	0	0	0	0	0
IT Hardware Refresh Programme	LC	200	0	200	0	0	0	0	0
<b>Carried Forward</b>		<b>2,706</b>	<b>1,533</b>	<b>681</b>	<b>472</b>	<b>20</b>	<b>0</b>	<b>0</b>	<b>0</b>

2022/2027 CAPITAL PLAN  
PROGRAMME - DIGITAL ENABLEMENT & INFORMATION TECHNOLOGY

PROJECT / NATURE OF EXPENDITURE		Estimated Total Cost £000	Actual to 31/03/22 £000	Projected Outturn 2022/23 £000	Provisional Budget 2023/24 £000	Estimate 2024/25 £000	Estimate 2025/26 £000	Estimate 2026/27 £000	Later Years £000
Brought Forward		2,706	1,533	681	472	20	0	0	0
Corporate Infrastructure Renewal including Backup	LC	75	0	0	0	75	0	0	0
Next Generation Network	NYLC	130	0	0	30	100	0	0	0
IT Hardware Refresh Programme	NYLC	653	0	0	200	122	111	170	50
Web Filtering Renewal	NYLC	40	0	0	40	0	0	0	0
Mail filtering/ Anti virus/ Anti-Malware Renewal	NYLC	67	0	0	0	36	0	0	31
Network Infrastructure Renewal	NYLC	120	0	0	0	0	120	0	0
Cyber Security Zero Trust Architecture	NYLC	300	0	0	0	100	100	0	100
Migration of Core Applications to the Cloud	NYLC	175	0	0	139	36	0	0	0
Core Telephony Migration to Cloud	NYLC	70	0	0	70	0	0	0	0
<b>Total Net Expenditure</b>		<b>4,336</b>	<b>1,533</b>	<b>681</b>	<b>951</b>	<b>489</b>	<b>331</b>	<b>170</b>	<b>181</b>