

AGENDA ITEM NO 14

**REPORT NO IJB 11/23** 

# ANGUS HEALTH AND SOCIAL CARE

# **INTEGRATION JOINT BOARD – 22 FEBRUARY 2023**

#### LEARNING AND PHYSICAL DISABILITY PRIORITY IMPROVEMENTS

# **REPORT BY GAIL SMITH, CHIEF OFFICER**

## ABSTRACT

This report provides an update to the Integration Joint Board (IJB) on the current position in relation to the implementation of the Learning and Physical Disability priority improvement plans.

#### 1. **RECOMMENDATIONS**

It is recommended that the Integration Joint Board: -

- (i) Approves the content of this report and notes the progress to date.
- (ii) Approve that updates on the Learning and Physical Disability Improvement Plan will be brought via the Strategic Plan update in future.

## 2. BACKGROUND

The latest Learning and Physical Disability Improvement plans were approved by the IJB on 25 August 2021, (report IJB 41/21 and 42/21). The plans highlighted the current pressures associated with this sector of the population, newly emerging priorities, our current position, and early actions to achieve efficiencies. The plans enable existing resources to be used for areas of greatest need and support the service to respond to increased demand in a planned way, including disinvestment in some areas to allow investment in others.

The Learning and Physical Disability Improvement plans support the ambition within the Strategic Commissioning Plan of "shifting the balance of care to support more people in our communities and support people to greater independence for longer". It supports all 4 of the strategic priorities within the Strategic Commissioning Plan, specifically in relation to strategic priority actions regarding:

- Housing solutions for those with varying needs.
- Growing technology for the future.
- Maximising support for promoting independence.
- Promoting well-being approaches, reviewing day services and improving integrated pathways.

This will ensure we have an approach that helps mitigate overall demand and inflationary pressures, focusing available resources on those with the greatest need.

#### 3. CURRENT POSITION

Progress made to date with improvement activity has been impacted due to the pressure of operational priorities but a dedicated resource has been identified to lead on the improvement plans.

A new Senior Planning Officer is now in post to lead on the improvement plans.

Since the last update provided to the IJB in August 2021 (report IJB 41/21 and 42/21) progress has been made on a number of actions as detailed below:

- Undertaken an options appraisal process to identify a suitable alternative accommodation for residents of the Gables.
- A review of existing supported accommodation block contracts has been completed resulting in a £20k saving in 2022/2023.
- Undertaken stakeholder engagement in relation to supported accommodation for Learning Disabilities (LD). The findings were that 86% of residents were satisfied with accommodation and support offered. This gives us confidence in progressing a Scotland Excel framework for direct care and support.
- Improvements were carried out to the LD Accommodation database to improve data and future planning requirements. This will help inform future decision-making for potential accommodation requirements for service users. This information is jointly shared with housing.

Following the appointment of a dedicated resource to lead on the improvement plans, a review and reprioritisation of the actions has taken place in order to identify the key actions which will be progressed over the next 12 months. This will include:

- Coming Home Implementation Group has been established to achieve the vision of everyone with a learning disability and complex care need who can do so should be able to live in their own home supported by specialist staff.
- Undertake a service review of day services for those with a Physical Disability.
- Review capacity and criteria of adult resource centres for those with a Learning Disability.
- Scottish Government require that all adults with a learning disability or those who identify
  as having a learning disability are entitled to an Annual Health Check and are offered this
  by March 2024.
- Consideration needs to be given to developing a framework for decision-making and eligibility criteria for complex care packages.

#### 4. ENGAGEMENT

There is an active engagement strategy within the Learning and Physical Disabilities service which include service users, unpaid carers, families, professionals and providers.

Engagement will continue through a variety of activities to make sure that local improvements and priorities continue to be informed by what is important to people, and that the range of services delivered are focussed on meeting local need.

#### 5. PROPOSALS

It is proposed that the Integration Joint Board approves the content of this report.

Future updates on the Learning and Physical Disability Improvement Plan will be brought via the Strategic Plan update in future

# 6. FINANCIAL IMPLICATIONS

The IJB's Strategic Financial Plan as at April 2022, (report 26/22), highlighted significant shortfalls by 2024/25, work will be undertaken to reflect this in the next iteration of the plan.

#### 6.1 Learning Disability

Table 1 – Learning Disability Service Financial Plan

|                                     | 202           | 22/23             | <u>202</u>    | 3/24              |
|-------------------------------------|---------------|-------------------|---------------|-------------------|
| Financial Commitments               |               |                   |               |                   |
|                                     |               | <u>£k</u>         |               | <u>£k</u>         |
| Demographics Growth                 |               | 0                 |               | 0                 |
| Pay Inflation                       |               | 320               |               | 225               |
| Complex Care                        |               | 0                 |               | 0                 |
| Total                               |               | 320               |               | 225               |
|                                     |               |                   | -             |                   |
|                                     | Planned       |                   | Planned       | <u>Revised</u>    |
| Financial Benefits                  | <u>Feb 22</u> | <u>Delivered</u>  | <u>Feb 22</u> | <u>Plan</u>       |
|                                     | <u>£k</u>     | <u>£k</u>         | <u>£k</u>     | <u>£k</u>         |
| Review of care packages             | 50            | 0                 | 30            | 80                |
| Review of block contracts           | 20            | 20                | 21            | 21                |
| Enhanced Housing Management         | 50            | 0                 | 50            | 100               |
| Explore TEC options                 | TBC           | 0                 | TBC           | TBC               |
| Increase capacity in LD day service | 88            | 0                 | TBC           | 100               |
| Explore accommodation options       | TBC           | 0                 | TBC           | ТВС               |
| Explore model of PBS                | TBC           | 0                 | TBC           | ТВС               |
| Total                               | 208           | 20                | 101           | 301               |
| Overall Financial Position          |               |                   |               |                   |
|                                     |               | <u>£k</u>         |               | <u>£k</u>         |
| Annual Shortfall / (Benefit)        |               | <u>210</u><br>300 |               | <u>rk</u><br>(76) |
|                                     |               |                   |               |                   |
| Cumulative Shortfall                |               | 300               |               | 224               |

In 2022/23 we realised £20k of savings. As highlighted in section 3, progress to date has been impacted due to the redirection of dedicated resource and as a result limited financial benefits have been realised.

With a new Senior Planning Officer now in post to lead on the improvement plans, a revised plan is in place for 2023/24 which now incorporates the work that was not progressed in 2022/23.

# 6.2 Physical Disability

Table 2 – Physical Disability Service Financial Plan

|   | 20             | 22/23            | <u>202</u>     | 3/24           |
|---|----------------|------------------|----------------|----------------|
| Financial Commitments                   |                |                  |                |                |
|   |                | <u>£k</u>        |                | £k             |
| Demographics Growth                     |                | 0                |                | 0              |
| Pay Inflation                           |                | 43               |                | 37             |
| Total                                   |                | 43               | -              | 37             |
|   |                |                  |                |                |
|   | <u>Planned</u> |                  | <u>Planned</u> | <u>Revised</u> |
| Financial Benefits                      | <u>Feb 22</u>  | <u>Delivered</u> | <u>Feb 22</u>  | <u>Plan</u>    |
|   | <u>£k</u>      | <u>£k</u>        | <u>£k</u>      | <u>£k</u>      |
| Review of care packages                 | 100            | 0                | 100            | 200            |
| Explore TEC options                     | TBC            | 0                | TBC            | TBC            |
| Explore residential and respite options | TBC            | 0                | TBC            | TBC            |
| Review of PD day services               | TBC            | 0                | ТВС            | TBC            |
| Total                                   | 100            | 0                | 100            | 200            |
|   |                |                  |                |                |
| Overall Financial Position              |                |                  |                |                |
|   |                | <u>£k</u>        |                | <u>£k</u>      |
| Annual Shortfall / (Benefit)            |                | 43               |                | (163)          |
| Cumulative Shortfall / (Benefit)        |                | 43               |                | (120)          |

No savings have been realised in 2022/23. As highlighted in section 3, progress to date has been impacted due to the redirection of dedicated resource and as a result limited financial benefits have been realised.

## 7. RISK

- (i) Increase in people with complex needs requiring higher levels of intervention and support.
- (ii) Ongoing financial risks in relation to demographic growth and the affordability of services.
- (iii) Lack of capacity within staff groups to progress actions, however, additional funding has been provided to support this work.

## 8. EQUALITY IMACT ASSESSMENT

An Equality Impact Assessment is required, see Appendix 1.

## 9. DIRECTIONS

The Integration Joint Board requires a mechanism to action its strategic commissioning plans and this is provided for in Section 26 to 28 of the Public Bodies (Joint Working) (Scotland) Act 2014. This mechanism takes the form of binding directions from the Integration Joint Board to one or both of Angus Council and NHS Tayside.

| Direction Required to Angus Council, NHS<br>Tayside or Both | Direction to:                 |   |
|---|-------------------------------|---|
|   | No Direction Required         | Х |
|   | Angus Council                 |   |
|   | NHS Tayside                   |   |
|   | Angus Council and NHS Tayside |   |

**REPORT AUTHOR:** Eunice McLennan, Head of Community Health and Care Services

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List of Appendices:

Appendix 1 - Equality Impact Assessment

Appendix 1



# EQUALITY IMPACT ASSESSMENT

#### BACKGROUND

| Date of Assessment:  | 24 January 2023  |
|--|--|
| Title of document being assessed:  | Learning and Physical Disability Priority<br>Improvements  |
| 1. This is a new policy, procedure, strategy or practice being assessed.<br>(If Yes please check box)  | This is an existing policy, procedure, strategy or practice being assessed?<br>(If Yes please check box) □ X   |
| This is a new budget saving proposal<br>(If Yes please check box)  | This is an existing budget saving proposal being reviewed<br>(If Yes please check box) □ X   |
| 2. Please give details of the Lead Officer and the group responsible for considering the Equality Impact Assessment (EQIA)   | Linda Kennedy, Service Leader.<br>Steven Bell, Senior Planning Officer AHSCP.<br>Disabilities Improvements group.  |
| 3. Please give a brief description of the policy,<br>procedure, strategy or practice being assessed,<br>including its aims and objectives, actions and<br>processes. | The current position in relation to the implementation<br>of the Learning and Physical Disability priority<br>improvements. These are intended to address<br>current challenges facing the service and to<br>implement efficiency and sustainability actions in<br>response to inflationary, demographic, and capacity<br>demands.<br>Following the appointment of a dedicated resource to<br>lead on the improvement plans, a review and<br>reprioritisation of the actions has taken place in order<br>to identify the key outcomes to be achieved over the<br>next 12 months. |
| 4. What are the intended outcomes of this policy,<br>procedure, strategy or practice and who are the<br>intended beneficiaries?                                      | The latest Learning and Physical Disability<br>Improvement plans were approved by the IJB on 25<br>August 2021. The plans highlighted the current<br>pressures associated with this sector of the<br>population, newly emerging priorities, our current<br>position and early actions to achieve efficiencies. The<br>plans enable existing resources to be used for areas<br>of greatest need and support the service to respond<br>to increased demand in a planned way, including<br>disinvestment in some areas to allow investment in                                       |

|  | others.  |
|--|--|
|  | The Learning and Physical Disability Improvement<br>plans support the ambition within the Strategic<br>Commissioning Plan of "shifting the balance of care<br>to support more people in our communities and<br>support people to greater independence for longer". It<br>supports all 4 of the strategic priorities within the<br>Strategic Commissioning Plan.  |
| 5. Has any local consultation, improvement or research with protected characteristic communities | A survey was made available to all members of the public and staff on the AHSCP website. Supported   |
| informed the policy, procedure, strategy or practice   | people, carers and family members were also sent   |
| being EQIA assessed here?  | individual letters inviting them to the planned<br>engagement events. The letter included a link to the  |
| If Yes, please give details.   | survey which they were invited to use to feedback<br>their views. The survey was open for several weeks.<br>Copies of the plan and feedback form were made<br>available in British Sign Language and Easy-Read.<br>Approximately 100 responses were received.  |
|  | This approach has supported individuals and<br>communities to be at the heart of service planning,<br>delivery and review and to have the opportunity to<br>be involved in the planning, development, delivery<br>and continuous improvement of services.  |
|  | Feedback from the engagement activities was used<br>to inform the finalised Learning and Physical<br>Disability Improvement Plans and action plans that<br>were approved at IJB board in August 2021. In line<br>with the national engagement standards, the<br>finalised plans and action plans have been made<br>available to the general public via the AHSCP<br>website. Letters have been sent out to supported<br>people, carers and family members to inform them<br>of this. |
|  | National statistics recorded in the Scottish<br>Consortium for Learning Disabilities statistical release<br>have been used to inform the plan as has local and<br>national data from Carefirst, ISD and financial<br>expenditure records.  |
|  | Demographic information from the 2018 Scottish<br>Health Survey has been used to inform the Physical<br>Disability plan as has local and national data from<br>Carefirst, ISD and financial expenditure records.   |
| 6. Fairer Scotland duties:   | There are no negative implications for Angus citizens<br>under Fairer Scotland duties.   |
| 1) Does this report have an impact for Angus citizens under Fairer Scotland? No                  |  |
| 2) If yes, what are these implications and how will they be addressed?                           |  |
|  |  |

#### EQUALITY IMPACT ASSESSMENT (EQIA) - RELEVANCE SCREENING

1. Has the proposal already been assessed via an EQIA process for its impact on ALL of the protected characteristics of: age; disability; gender; gender re-assignment; pregnancy/maternity; marriage and civil partnership; race; religion and belief; and sexual orientation?

Yes - (EQIA of 24/01/23)

1 a. Does the proposal have a potential to impact in ANY way on <u>the public and/or service</u> <u>users</u> holding any of the protected characteristics of age; disability; gender; gender reassignment; pregnancy/maternity; marriage and civil partnership; race; religion and belief; and sexual orientation?

Yes - Proceed to the Full Equality Impact Assessment (EQIA).

1 b. Does the proposal have a potential to impact in ANY way on <u>employees</u> holding any of the protected characteristics of age; disability; gender; gender re-assignment; pregnancy/maternity; marriage and civil partnership; race; religion and belief; and sexual orientation? This applies to employees of not only NHS Tayside and Angus Council, but also the 3<sup>rd</sup> sector.

Yes

2. Name: Linda Kennedy

Position: Service Leader

Date: 24 January 2023



# FULL EQUALITY IMPACT ASSESSMENT (EQIA)

Step 1.

Is there any reason to believe the proposal could affect people differently due to their protected characteristic? Using evidence (e.g. statistics, literature, consultation results, etc.), justify whether yes or no. If yes, specify whether impact is likely to be positive or negative and what actions will be taken to mitigate against the undesired impact of a negative discrimination. When considering impact, please consider impact on: health related behaviour; social environment; physical environment; and access to & quality of services of NHS Tayside, Angus Council or 3<sup>rd</sup> sector social justice.

| 1a. The public and/or service users holding the Protected Characteristics: |
|--|
|--|

|            | POSITIVE IMPACT   | NEGATIVE IMPACT              | Intended mitigating<br>actions against the b)<br>Negative Discrimination   |  |
|------------|-------------------|------------------------------|--|--|
|            | a)Positive Action | b)Negative<br>discrimination |  |  |
| AGE        | X                 | X                            | Learning and Physical<br>disability services are<br>provided for adults with a<br>variety of ages. Some of the<br>actions in the action plans<br>could have either a positive<br>or a negative impact on<br>service users. There could<br>be changes to the way<br>current services are being<br>delivered or to individuals<br>care packages which could<br>be seen to have negative<br>impact depending on the<br>changes.             |  |
| GENDER     |                   |                              |  |  |
| DISABILITY | X                 | X                            | As above comment.<br>Some actions in the actions<br>plans may have an impact<br>on individuals who have<br>particularly complex care<br>needs, including people<br>with a physical disability,<br>learning disability and<br>autism. The welfare of<br>service users is paramount,<br>and they will remain at the<br>centre of any actions taken<br>forward. We will aim to<br>minimise impact to service<br>users, taking in to account |  |

|   |  |  | their needs and ensuring<br>clear and consistent<br>communication and<br>engagement throughout the<br>duration of the improvement<br>plans.                                  |
|---|--|--|--|
| ETHNICITY/ RACE   |  |  |  |
| SEXUAL<br>ORIENTATION   |  |  |  |
| RELIGION/ BELIEF  |  |  |  |
| GENDER<br>REASSIGNMENT  |  |  |  |
| PREGNANCY/<br>MATERNITY   |  |  |  |
| OTHER:<br>CARERS OF<br>OLDER AND/OR<br>DISABLED<br>PEOPLE<br>(Although carers<br>are not considered<br>as a PC in itself,<br>they are protected<br>by the Equality Act<br>2010 from<br>"discrimination by<br>association" with the<br>PCs of age and<br>disability) | There is potential for<br>some positive impact<br>for some carers<br>depending on the<br>outcome of some of the<br>actions to be<br>progressed, this could<br>be in relation to the<br>service being provided,<br>accommodation or<br>individual care<br>packages. | There is potential for<br>some negative impact for<br>some carers depending<br>on the outcome of some<br>of the actions to be<br>progressed, this could be<br>in relation to the service<br>being provided,<br>accommodation or<br>individual care packages. | As point above. In addition to<br>this, carers and family<br>members will be involved in<br>the ongoing consultation<br>throughout the duration of<br>the improvement plans. |

# 1b. The <u>employees</u> holding the Protected Characteristics:

|        | POSITIVE IMPACT   | NEGATIVE IMPACT              | Intended mitigating<br>actions against the b)   |  |
|--------|-------------------|------------------------------|---|--|
|        | a)Positive Action | b)Negative<br>discrimination | Negative<br>Discrimination  |  |
| AGE    | X                 | X                            | Some of the actions in the<br>action plans could have<br>either a positive or a<br>negative impact on staff.<br>There could be changes to<br>the way current services are<br>being delivered. These<br>changes would impact those<br>staff working in specified<br>service areas regardless of<br>age. Any age-related issues<br>would be supported as part<br>of the change process. |  |
| GENDER | X                 | X                            | Some of the actions in the<br>action plans could have<br>either a positive or a<br>negative impact on staff.  |  |

|   |   |   | There could be changes to<br>the way current services are<br>being delivered. These<br>changes would impact those<br>staff working in specified<br>service areas regardless of<br>gender. Any gender-related<br>issues would be supported<br>as part of the change<br>process.  |
|---|---|---|---|
| DISABILITY  | X | X | It is possible that some staff<br>may have disabilities. We<br>would ensure that any<br>disabilities were taken fully<br>into account when<br>considering any changes to<br>the way current services are<br>being delivered. E.g.,<br>working patterns and<br>environment. This would<br>include identifying any<br>reasonable adjustments that<br>would be required. |
| ETHNICITY/ RACE   |   |   |   |
| SEXUAL<br>ORIENTATION   |   |   |   |
| RELIGION/ BELIEF  |   |   |   |
| GENDER<br>REASSIGNMENT  |   |   |   |
| MARRIAGE/CIVIL<br>PARTNERSHIP   |   |   |   |
| PREGNANCY/<br>MATERNITY   |   |   |   |
| OTHER:<br>CARERS OF<br>OLDER AND/OR<br>DISABLED<br>PEOPLE<br>(Although carers are<br>not considered as a<br>PC in itself, they are<br>protected by the<br>Equality Act 2010<br>from<br>"discrimination by<br>association" with the<br>PCs of age and<br>disability) | X | X | It is possible that some staff<br>affected are also unpaid<br>carers. We would ensure<br>that their caring<br>responsibilities were taken<br>fully into account when<br>considering changes to role,<br>working patterns etc that<br>may be a result of changes<br>to the way current services<br>are being delivered.  |

1c. Does the proposal promote good relations between any of the Protected Characteristics?

YES X NO NOT SURE

The Learning and Physical Disability Priority Improvements specifically promote the rights and upholds our legal responsibilities for people with a physical disability, learning disability and/or autism.

# 1d. What steps will you take to collect the Equality Monitoring information needed to monitor impact of this proposal on PCs, and when will you do this?

Equality monitoring information is collected annually in line with the equalities mainstreaming outcomes and monitoring arrangements.

## Where will the Equality Impact Assessment (EQIA) be published?

Angus Health and Social Care Partnership page on the Angus Council website.

#### **CONTACT INFORMATION**

| Name of Department or Partnership: | Angus Health and Social Care Partnership |
|------------------------------------|--|
|                                    |  |

| Type of Document              |    |  |  |
|-------------------------------|----|--|--|
| Human Resource Policy         |    |  |  |
| General Policy                |    |  |  |
| Strategy/Service              | □x |  |  |
| Change Papers/Local Procedure |    |  |  |
| Guidelines and Protocols      |    |  |  |
| Other (please specify):       |    |  |  |

| Manager Responsible  | Author Responsible                         |
|--|--|
| Name: Eunice McLennan                                      | Name: Linda Kennedy                        |
| Designation: Head of Community Health and<br>Care Services | Designation: Service Leader - Disabilities |
| Base: Angus House, Forfar                                  | Base: Ravenswood, Forfar                   |
| Telephone:   | Telephone:                                 |
| Email: tay.angushscp@nhs.scot                              | Email: tay.angushscp@nhs.scot              |

| Signature of author of the policy: Linda Kennedy       | Date: 24/01/2023 |
|--|------------------|
| Signature of Director/Head of Service: Eunice McLennan | Date: 24/01/2023 |
| Name of Director/Head of Service: Eunice McLennan      |                  |
| Date of Next Plan Review: February 2024                |                  |

For additional information and advice please contact: <u>tay.angushscp@nhs.scot</u>