Appendix A: Rapid Rehousing Transition Plan 2022/23 – 2023/24

Action Plan September 2022 update

Outcome	Priorities	What actions are underway/planned?	Planned Completion Date	Anticipated Completion Date	Indicators	Baseline 2017/18	2018/19	2019/20	2020/21	2021/22
People who experience homelessness reach a settled housing outcome as quickly as possible	Increase focus on prevention to stop homelessness happening in the first place	Develop a youth homelessness strategy	1/4/2020	31/12/2023	No of homeless applications made by 16-25 year olds	278	242	223	134	
		Develop a policy with the aim to prevent homelessness arising from harassment or non-domestic violence, in line with the domestic abuse policy.	31/3/2023		No of homeless applications resulting from non-domestic violence or harassment					
		Establish a system to monitor longer term housing outcomes for care leavers in Angus and make recommendations to address findings	31/12/2019	Complete	No of homeless applications made by people who were looked after by the local authority more than 5 years	22	24	23	4	
		Carry out a review of existing pathways and prevention and early intervention	31/7/2019	Complete	No of homeless applications where reason	113	103	90	23	

Outcome	Priorities	What actions are underway/planned?	Planned Completion Date	Anticipated Completion Date	Indicators	Baseline 2017/18	2018/19	2019/20	2020/21	2021/22
		approaches, focussing on households who become homeless from existing accommodation.			for homelessness was action by landlord / lender					
					% tenancies sustained for 12 months (existing tenants)	89.30%	85.59%	92.73%		
		Revise section 11 and eviction prevention pathways to ensure a coordinated approach to prevent homelessness at the earliest opportunity.	31/12/2020	Complete	No of homeless applications where reason for homelessness was action by landlord / lender	113	103	90	23	
					% tenancies sustained for 12 months (existing tenants)	89.30%	85.59%	92.73%	93.55%	
		Continue to implement Hospital Discharge Fund	Ongoing	Ongoing	No of homeless applications made by property type – hospital	2	5	4	2	

Outcome	Priorities	What actions are underway/planned?	Planned Completion Date	Anticipated Completion Date	Indicators	Baseline 2017/18	2018/19	2019/20	2020/21	2021/22
		Review mediation and conflict resolution provision	31/03/2023		No of homeless applications where reason for homelessness is relationship breakdown / asked to leave (no violence /abuse)	260	249	272	161	
		Review and implement a revised protocol for Angus prisoners in line with the SHORE standards	31/3/2019	Complete	No of homeless applications made by property type – prison	28	21	26	10	
		Review the delivery of services aimed at preventing homelessness for women and children experiencing domestic or sexual abuse in line with the recommendations from the Change, Justice, Fairness Report	31/9/2019	Complete	No of homeless applications where reason for homelessness is relationship breakdown (violence / abuse)	126	104	97	65	
		Complete a full evaluation the effectiveness of the domestic abuse policy,	31/3/2023							

Outcome	Priorities	What actions are underway/planned?	Planned Completion Date	Anticipated Completion Date	Indicators	Baseline 2017/18	2018/19	2019/20	2020/21	2021/22
		involving women with lived experience and other stakeholders.								
		Implementation of Safer Homes project to increase safety and security and allow more women to remain in their homes	31/9/2019	Cancelled	No of homeless applications where reason for homelessness is relationship breakdown (violence / abuse)	126	104	97	65	
		Develop information and guidance materials for private tenants	31/3/2020	Complete	No of homeless applications where reason for homelessness was action by landlord / lender	113	103	90	23	
		Provide training and awareness raising on new tenancy regime and tenancy rights for Housing staff	31/3/2020	Complete	No of homeless applications where reason for homelessness was action by	113	103	90	23	

Outcome	Priorities	What actions are underway/planned?	Planned Completion Date	Anticipated Completion Date	Indicators	Baseline 2017/18	2018/19	2019/20	2020/21	2021/22
					landlord / lender					
		Create awareness of and make appropriate use of First-tier Tribunal referral powers, monitoring Angus cases considered by the First-tier tribunal	31/3/2020	Complete	No of homeless applications where reason for homelessness was action by landlord / lender	113	103	90	23	
		Raise awareness of Mortgage to Rent scheme	31/3/2019	Complete	No of homeless applications where reason for homelessness was action by landlord / lender	113	103	90	23	
		Renew focus on housing options advice as part of housing application and needs assessment and implement PREVENT 1 guidance	31/3/2020	Complete	Number of homeless applications

% of prevent cases where | 741

53% | 707

48% | 665

TBC | 366

TBC | |

Outcome	Priorities	What actions are underway/planned?	Planned Completion Date	Anticipated Completion Date	Indicators	Baseline 2017/18	2018/19	2019/20	2020/21	2021/22
					outcome is made homeless application					
		Review roles and processes in housing teams in order to ensure early intervention to prevent homelessness	31/3/2019	Complete	Number of homeless applications	741	707	665	366	
					% of prevent cases where outcome is made homeless application	53%	48%	TBC	TBC	
		Continuation of Tenant Hardship Fund/ introduction of Prevention Fund	31/10/2022		No of homeless applications where reason for homelessness was action by landlord / lender	113	103	90	23	
		Implementation of Housing Options service review proposals	31/3/2023	31/3/2023	Number of homeless applications	741	707	665	366	
					% of prevent cases where outcome is	53%	48%	TBC	TBC	

Outcome	Priorities	What actions are underway/planned?	Planned Completion Date	Anticipated Completion Date	Indicators	Baseline 2017/18	2018/19	2019/20	2020/21	2021/22
					made homeless application					
		Complete a full evaluation of the Mediation and Conflict Resolution Service	30/6/2021	Complete	No of homeless applications where reason for homelessness is relationship breakdown / asked to leave (no violence /abuse)	260	249	272	161	
		Recruit two new officers to build engagement with landlords in Angus, support people to access the PRS and be a first point of contact for tenants and landlords to prevent homelessness from the PRS	1/6/2021	Complete	No of homeless applications where reason for homelessness was action by landlord / lender	113	103	90	23	
		Increase allocations to homeless households to reduce backlog of existing applications	31/3/2023	31/3/2023	% of lets to homeless households	31%	35%	38%		
		Review appointment	31/3/2019	31/3/2023	Case duration	29.38	31.72	25.87	36.03	

Outcome	Priorities	What actions are underway/planned?	Planned Completion Date	Anticipated Completion Date	Indicators	Baseline 2017/18	2018/19	2019/20	2020/21	2021/22
	Ensure households get through the homeless system faster	system to ensure households who are homeless / at risk of homelessness receive necessary assistance at first point of contact			(homeless / potentially homeless) (weeks)					
					Number of homeless applications	741	707	665	366	
					Length of stay in temporary accommodation (days)	132	163	134	185	
		Review voids & allocations processes to allow 'just in time' allocations to homeless households	31/10/2019	31/3/2023	Case duration (weeks)	29.38	31.72	25.87	36.03	
					Length of stay in temporary accommodation (days)	132	163	134	185	
		Review households occupying temporary accommodation and convert to SST where appropriate	31/3/2021	31/3/2023	No of households in temp accommodation	127	111	109	103	
					Total capacity of temporary accommodation	194	176	178	144	
					Length of stay	132	163	134	185	

Outcome	Priorities	What actions are underway/planned?	Planned Completion Date	Anticipated Completion Date	Indicators	Baseline 2017/18	2018/19	2019/20	2020/21	2021/22
					in temporary accommodation (days)					
		Work with other social housing providers to review rehousing processes to ensure homeless households, or those in greatest housing need are being housed as quickly as possible	31/3/2021	31/3/2023	Case duration (weeks)	29.38	31.72	25.87	36.03	
					Length of stay in temporary accommodation (days)	132	163	134	185	
		Work with revenues and benefits to review existing processes to ensure applications for DHP and SWF are streamlined in line with rapid rehousing objectives	1/12/2019	Complete	Case duration (weeks)	29.38	31.72	25.87	36.03	
					Length of stay in temporary accommodation (days)	132	163	134	185	
					Percentage of new tenancies sustained for more than a year (Homeless People)	88.78%	83.40%	84.13%	83.46%	

Outcome	Priorities	What actions are underway/planned?	Planned Completion Date	Anticipated Completion Date	Indicators	Baseline 2017/18	2018/19	2019/20	2020/21	2021/22
		Review the existing processes for the provision of furniture and goods to homeless households	31/3/2020	31/12/2023	Case duration (weeks)	29.38	31.72	25.87	36.03	
					Length of stay in temporary accommodation (days)	132	163	134	185	
					Percentage of new tenancies sustained for more than a year (Homeless People)	88.78%	83.40%	84.13%	83.46%	
		Implement online housing need and homeless assessment case management system	31/3/2020	31/3/2024	Case duration (weeks)	29.38	31.72	25.87	12	
					Length of stay in temporary accommodation (days)	132	163	134	60	
		Implement the revised common allocations policy	31/3/2020	Complete	% of lets to homeless households	31%	35%	38%	TBC	
		Review Common Allocations Policy	31/12/2023	31/12/2023	% lets to homeless households	31%	35%	38%	TBC	
	Ensure homeless households can access	Review nominations agreements with RSL partners	31/3/2021	31/12/2022	% lets to homeless households	31%	35%	38%	TBC	

Outcome	Priorities	What actions are underway/planned?	Planned Completion Date	Anticipated Completion Date	Indicators	Baseline 2017/18	2018/19	2019/20	2020/21	2021/22
	existing housing	Complete options appraisal to build on engagement with landlords and improve access to the PRS in Angus to prevent and respond to homelessness in Angus	31/12/2020	Complete	Percentage of homeless assessments where outcome is the private rented tenancy	3.5%	3.8%	5%	3%	
					Prevent outcome as a percentage of all outcomes (Private Rented)	2.5%	1.4%	TBC	TBC	
		Develop a Rent Deposit Scheme	31/3/2020	Complete	Percentage of homeless assessments where outcome is the private rented tenancy	3.5%	3.8%	5%	3%	
					Prevent outcome as a percentage of all outcomes (Private Rented)	2.5%	1.4%	TBC	TBC	

Outcome	Priorities	What actions are underway/planned?	Planned Completion Date	Anticipated Completion Date	Indicators	Baseline 2017/18	2018/19	2019/20	2020/21	2021/22
		Examine the need/demand for a flat sharing project to assist private owners with renting a room; (develop & implement initiative where appropriate)	31/3/2020	?	Percentage of homeless assessments where outcome is the private rented tenancy	3.5%	3.8%	5%	3%	
					Prevent outcome as a percentage of all outcomes (Private Rented)	2.5%	1.4%	TBC	TBC	
		Review the Private Rented Sector access schemes and explore other potential incentives for landlords to help people in housing need.	31/3/2022	31/3/2023	Percentage of homeless assessments where outcome is the private rented tenancy	3.5%	3.8%	5%	3%	
					Prevent outcome as a percentage of all outcomes (Private Rented)	2.5%	1.4%	TBC	TBC	

Outcome	Priorities	What actions are underway/planned?	Planned Completion Date	Anticipated Completion Date	Indicators	Baseline 2017/18	2018/19	2019/20	2020/21	2021/22
		Extend CBL to include PRS lets	31/3/2022	31/3/2023	Percentage of homeless assessments where outcome is the private rented tenancy	3.5%	3.8%	5%	3%	
					Prevent outcome as a percentage of all outcomes (Private Rented)	2.5%	1.4%	TBC	TBC	
		Review empty homes initiatives to increase PRS lets to homeless households	31/3/2022	Complete	Percentage of homeless assessments where outcome is the private rented tenancy	3.5%	3.8%	5%	3%	
					Prevent outcome as a percentage of all outcomes (Private Rented)	2.5%	1.4%	TBC	TBC	

Outcome	Priorities	What actions are underway/planned?	Planned Completion Date	Anticipated Completion Date	Indicators	Baseline 2017/18	2018/19	2019/20	2020/21	2021/22
	Ensure homeless households can access the right type of support	Review outcomes from support provision and where appropriate make recommendations to address the findings	31/3/2021	Complete	Percentage of new tenancies sustained for more than a year (Homeless People)	88.78%	83.40%	84.13%	83.46%	
		Embed a housing support, person centred, trauma informed culture within the homeless service	31/3/2021	31/3/2023	Number of homeless applications	741	707	665	366	
					% of prevent cases where outcome is made homeless application	53%	48%	TBC	TBC	
		Review supported homeless accommodation provision in Angus progressing towards smaller, specialist units within a psychologically informed environment	31/3/2022	31/12/2023	Capacity of Supported temporary homeless accommodation	23	23	23	23	
					No of households allocated specialist supported accommodation (exc. Older People's	4	3	3	TBC	

Outcome	Priorities	What actions are underway/planned?	Planned Completion Date	Anticipated Completion Date	Indicators	Baseline 2017/18	2018/19	2019/20	2020/21	2021/22
					Supported)					
		Implement Housing First initiative in Angus	31/3/2020	Complete	Total current housing first provision	0	0	0	12	16
	Increase affordable housing supply to meet needs of homeless households	Deliver 120 new affordable homes per annum through the Affordable Housing Supply Programme and other non-grant funded initiatives	31/3/2022	31/3/2022	No of affordable homes delivered	95	128	92	TBC	
		Include analysis of current and projected homeless need in HMA profiles	31/3/2020	Complete	% of lets to homeless households	31%	35%	38%	TBC	
		Set supply targets in LHS/ SHIP to meet identified homeless need	30/9/2019	Complete	% of lets to homeless households	31%	35%	38%	TBC	