
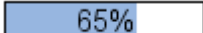

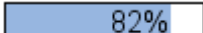

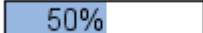


Appendix 2

Annual Governance Statement: Action Plan

| | | | | | |
|---------------------|--|---|---|-------------------|-------------|
| Action Code | AC-CGOV-00043 |  |  | Start Date | 18-Dec-2020 |
| Action Title | Review Social Care Billing Process | | | | |
| Description | Review the end to end process for assessing, billing and recovering payments for social care. | | | Due Date | 31-Mar-2023 |
| Latest Note | <p>This very complex review has made substantial progress including a detailed mapping of existing arrangements, system changes to produce customer statements and a write off policy being finalised. Extensive training for social care staff is taking place during June.</p> <p>It is requested to extend the completion date for this action to 30 September 2023.</p> | | | | |

| | | | | | |
|---------------------|--|---|---|-------------------|-------------|
| Action Code | AC-CGOV-00097 |  |  | Start Date | 16-Dec-2021 |
| Action Title | Scrutiny & Audit Self Assessment Action Plan 2022/23 | | | | |
| Description | These are the actions that were identified as part of the scrutiny & audit committee self-assessment carried out on 10 March 2022. | | | Due Date | 30-Jun-2024 |
| Latest Note | The overall progress update and further detail is included in Appendix 1 of Report 181/23. | | | | |

| | | | | | |
|---------------------|---|---|---|-------------------|-------------|
| Action Code | AC-CGOV-05 |  |  | Start Date | 03-Jun-2019 |
| Action Title | Adequate Storage of Archive Documents | | | | |
| Description | We will work with ANGUSalve to ensure adequate storage for archived documents. | | | Due Date | 31-Mar-2023 |
| Latest Note | <p>This aspect is included as part of Angus Alive's transformation programme. Options are being examined to establish a way forward, including discussions and advice from Property Assets colleagues. Site visits have been completed and an options appraisal is being undertaken to identify the preferred solution. This will be reported to Committee after the summer recess for agreement.</p> <p>It is requested to extend the completion date for this action to 30 September 2023.</p> | | | | |