

ANGUS COUNCIL

SCRUTINY AND AUDIT COMMITTEE – 22 AUGUST 2023

ANGUS HEALTH AND SOCIAL CARE PARTNERSHIP ANNUAL PERFORMANCE REPORT

REPORT BY GAIL SMITH, CHIEF OFFICER

ABSTRACT

The purpose of this report is to update the Scrutiny and Audit Committee on the effect of our activity on performance during 2022/23. This report builds on previous performance reports presented to the Scrutiny and Audit Committee. The report demonstrates some of the improvements being made across the Health and Social Care Partnership (HSCP) and how progress is being made towards delivering the vision, strategic shifts and planned improved outcomes for the people of Angus.

1. RECOMMENDATION

It is recommended that the Scrutiny and Audit Committee:

- (i) to review and acknowledge the current Angus HSCP Annual Performance Report 2022/2023.

2. ALIGNMENT TO THE COUNCIL/COMMUNITY PLAN

This is aligned to the Angus HSCP Strategic Commissioning Plan (2019-2023) and the Angus Community Plan 2017-2030. The work is outlined in the Angus HSCP Locality Improvement Plans and the Locality Outcomes Improvement Plan.

3. BACKGROUND

The requirement to produce an Annual Performance Report (APR) are set out in [Health and Social Care Integration Partnerships: reporting guidance](#).

The APR is aimed at the public and is required to be published 4 months after the ending of the reporting year. Angus HSCP will publish their Public APR by July 2023. The APR will be made available on Angus HSCP website.

As required, a performance dashboard for the IJB has been produced which includes some key measures for 2022/23 (Appendix 1). This sets out Angus HSCP's annual performance and is used to monitor progress against the Strategic Commissioning Plan 2019-23.

The four priorities of the Angus HSCP Strategic Commissioning Plan aim to deliver on the nine National Health and Wellbeing Outcomes:

- Improving health, wellbeing and independence
- Supporting care needs at home
- Developing integrated and enhanced primary care and community responses
- Improving integrated care pathways for priorities in care

The IJB has agreed previous reports related to the development of the Angus HSCP's performance framework and this report includes an annual review of performance for April 22 – March 23.

4. CURRENT POSITION

The aim of Angus HSCP Strategic Commissioning Plan 2019-23 is to progress approaches that support individuals to live longer and healthier lives. This includes having access to information and support within communities. The focus for Angus HSCP's is on health improvement and disease prevention including addressing health inequalities; building capacity within our communities; supporting carers and supporting the self-management of long term conditions.

Improving Health and Wellbeing

Falls

- There has been a slight increase in the number of people aged over 65 admitted to hospital following a fall. In the calendar year to the end of December 2022, 715 people aged over 65 were admitted following a fall, this was an increase of 36 admissions on 2021/22. The falls pathway is currently being reviewed as part of the urgent and unscheduled care work across Angus, with falls prevention being a key focus of the prevention and proactive care priority of the new Strategic Commissioning Plan.

Telecare

- There has been an increase of 2% in the usage of community alarm compared to 2021/22.
- Angus HSCP's Interim Annual Performance report 2022/23 noted that the use of telecare equipment (e.g. fall detectors, bed exit monitors etc), offered in addition to community alarm, has slightly increased from 13% in 2021/22 to 15% of community alarm users.

Respite

- Demand for respite remains variable, planned respite is offered following the development of a carers support plan to proactively ensure that carers are supported in this role. In 2022/23, 566 people accessed 57,232 nights of residential respite. This is a 24% increase in the number of people accessing residential respite with a further 45% increase in the number of nights provided.

Supporting Care needs at home

- Compared to 21/22, there has been an increase of approx. 10% in of individuals accessing Alcohol and Drug services and treated within three weeks. The numbers of new waits for brand new treatments are small compared to other disciplines, in the latest quarter (2022/23) 8 out of 130 waits missed the target.
- 456,065 hours of personal care were delivered to people aged over 65 in 2022/23, this was a decrease of 7% on 2020/21. Although a decrease, this has still exceeded the target for 2021/22 by 8%.
- The level of unmet need continues to increase in Angus, several actions have been progressed to support work to reduce the unmet need, namely supporting recruitment into care at home services. Further work is being progressed to identify further opportunities for improvement in this area.

Developing Integrated and Enhanced Primary Care and Community Responses

- There were 11,290 unplanned admissions in 2022/23, this was an increase of 9% on 2021/22. Admissions accounted for 118,674 hospital bed days a decrease of 28% on 2021/22. There was also an increase in delays due to complex reasons such as delays in guardianship process, awaiting suitable placement.
- The average length of stay in hospital following an emergency however has slightly decreased from 10.4 days to 10.2 days.

Improving Integrated Care Pathways for Priorities in Care

Performance in relation to bed days lost to delays in discharge for people aged over 75 and complex delays has declined over the past year. (Q3 data only as annual data is not yet available).

Delayed Discharges >75's

- The number of people delayed in hospital over the age of 75 has increased. This is linked with the increase in number of people requiring care at home and private providers having limited capacity to manage the increase in demand, often resulting in delays. An extensive recruitment programme has been developed to support recruitment and opportunities for people to come into the care sector. Delays are reviewed on a regular basis to ensure discharge plans are appropriate and in place. An improvement plan has been developed to ensure that we are doing all we can to reduce delayed discharges and ensure people return to a home or homely setting in a timely manner.

Complex Delays

- Complex delays have increased due to the number of guardianship applications and the time taken to identify private solicitors to undertake this work. Work is underway to promote guardianships at the earliest opportunity when these are required to be progressed. At times there can be significant challenges identifying a suitable resource for people with complex delays and resources are explored locally then nationally to identify the most appropriate options.

5. PROPOSALS

In line with Report number IJB 29/23 where the IJB approved the Strategic Commissioning Plan for 2023-2026 the dashboard will be re-developed to take this plan into consideration to demonstrate progress and outcomes and new targets will be agreed with IJB members.

6. FINANCIAL IMPLICATIONS

There are no financial implications arising directly from this report.

7. RISK

There are no risks arising directly from this report.

8. OTHER IMPLICATIONS (IF APPLICABLE)

N/A

9. EQUALITY IMPACT ASSESSMENT

An Equality Impact Assessment is not required

10. CONSULTATION (IF APPLICABLE)

N/A

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List of Appendices: App 1 2022/23 Angus HSCP Performance Dashboard