



**ANGUS HEALTH AND SOCIAL CARE**

**INTEGRATION JOINT BOARD – 13 DECEMBER 2023**

**CHAIR'S ASSURANCE REPORT, CLINICAL, CARE & PROFESSIONAL GOVERNANCE (CCPG)**

**REPORT BY ALISON CLEMENT, ASSOCIATE MEDICAL DIRECTOR**

**Introduction**

This report is being brought to the Angus Integration Joint Board (AIJB) to provide high-level assurance on the clinical, care and professional governance activities and arrangements across Angus Health and Social Care Partnership (AHSCP) as outlined in the Getting It Right for Everyone (GIRFE) Framework in accordance with the AHSCP integration scheme.

**1 UPDATE ON RISKS**

The Angus Integration Joint Board (IJB) Audit Committee has delegated responsibility from the IJB for ensuring all relevant strategic and operational risks are accurately identified, assessed, evaluated, recorded, and monitored.

Angus IJB has a Risk Management Strategy in place. The IJB monitors a series of corporate strategic risks using agreed methodologies. The risks monitored include:

- Financial,
- Quality of care,
- Compliance/legislative/regulatory
- Workforce

The scrutiny and management of risks is devolved to Angus HSCP Clinical, Care and Professional Governance Group, chaired by Angus HSCP's Associate Medical Director / Clinical Director.

The current risk management process within AHSCP ensures that effective risk management is integrated in the way AHSCP leads, directs, manages, and operates.

Ongoing and continuous monitoring of risks via operational groups ensures a better understanding of whether the risk profile is changing and if the current/planned controls are effectively reducing the risk. This provides a greater level of assurance and ensures that the management of the risk is embedded into day-to-day management activities rather than a separate standalone process.

Strategic Risks are reported to AHSCP CCPG twice a year using a Risk Assurance Report template (Appendix 2) and are subject to scrutiny by the group.

The IJB Strategic Risk Register is reported to Angus IJB Audit Committee twice a year. The annual risk report was considered at the Angus IJB Audit Committee Meeting in June 2023.

The Angus Integration Joint Board Strategic Risk Register (Appendix 1) is maintained, updated, and reported in line with the IJB Risk Management Strategy.

**The highest risks on the IJB Strategic Risk Register at present are:**

- SR01 Sustainability of Primary Care Services with a risk score of 20 (red/major)
- SR03 Financial Management with a risk score of 20 (red/major)

**As a result of effective controls and planned mitigation the risk score for the following risks has reduced:**

- SR01 Sustainability of Primary Care Services with a risk score of 20 (red/major)
- SR24 Commissioned Services – Unmet Need – the risk score reduced from 25 (red/extreme) to 9 (yellow/minor)
- SR08 Workforce Optimization – the risk score reduced from 25 (red/extreme) to 16 (amber/major)
- SR14 Adult Support and Protection – the risk score reduced from 16 (amber/moderate) to 8 (yellow/minor)
- SR21 Equalities – the risk score reduced from 20 (red/major) to 9 (yellow/minor)

**The risk score for the following risk has increased:**

- SR11 Commissioned Service Provider Failure – the risk score increased from 12 (yellow/minor) to 16 (amber/moderate)

**Emerging Risks**

The following emerging risks have been discussed at CCPG and with an update provided at each Risk meeting, these have now been resolved:

- Medical Supplies: Catheter related products
- IT Systems – Recording of Information within integrated teams.
- Significant Adverse Event Review Process
- Housing Adaption

## **2 ANY OTHER MAJOR ISSUES TO HIGHLIGHT TO THE IJB**

The letter verdict from the trial of Lucy Letby case was shared and discussed at CCPG on 11 September 2023. The Whistling Blowing Policy was promoted and a culture where staff can raise concerns without fear was promoted. There is work in progress to raise the profile of the Whistle Blowing Policy and identifying Whistle Blowing Champions.

NHST Due Diligence Review report on Professor Eljamel case was shared at CCPG on 11 September 2023. It was agreed that the workforce steering group will lead the evaluation of professional leadership requirements across the partnership and coordinate any improvement actions required.

There has been a restructuring of complaints management within Angus HSCP to bring this within the remit of the Clinical, Care and Professional Governance team. This allows consistent approaches to learning and triangulation of data for improvement.

To ensure AHSCP are learning from complaints a learning summary is completed following every Stage 2 complaint, any identified actions are recorded, and these are monitored via CCPG. Learning Summaries are then shared across the partnership via local CCPG groups.

Following Storm Babet, a debrief session was held. This gave those involved the opportunity share their experience, identifying what went well in addition to areas for improvement. A further 'lessons learned' session will be held on Wednesday 22 November 2023. This session will provide the opportunity for staff to review the learning identified and agree improvements actions moving forward. These actions will be monitored via the AHSCP Resilience Planning group with assurance being provided to AHSCP CCPG on the completion of these actions.

### **3 HORIZON SCANNING**

AHSCP CCPG are monitoring the developments in relation to the National Care Service, to identify potential emerging risks.

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List of Appendices:

Appendix 1 - Angus Integration Joint Board Strategic Risk Register

Appendix 2 – AHSCP CCPG Risk Assurance Report