



ANGUS HEALTH AND SOCIAL CARE

INTEGRATION JOINT BOARD – 21 FEBRUARY 2024

2023-24 MID YEAR PERFORMANCE REPORT

REPORT BY JILLIAN GALLOWAY, CHIEF OFFICER

ABSTRACT

The purpose of this report is to update Angus Integration Joint Board (IJB) on the 2023-24 mid-year performance against the National Health and Wellbeing Indicators and progress made to develop a suite of local indicators aligned to strategic priorities.

1. RECOMMENDATIONS

It is recommended that the Integration Joint Board:-

- (i) Discuss the National Indicator Q2 data and approve the targets detailed in Appendix 1.
- (ii) Support the development and approach to agreeing a suite of local performance indicators and targets aimed to demonstrate progress against improvement actions aligned to the four strategic priorities and these be presented to the IJB in April 2024.
- (iii) Request that Angus Health and Social Care Partnership (AHSCP) progress improvement actions where targets have not been achieved.
- (iv) Request that the IJB receives updates regarding each of the strategic priority areas on a rotational basis, together with associated performance updates in line with proposal in Strategic Planning Update Paper.

2. BACKGROUND

- 2.1 The Angus Strategic Commissioning Plan (SCP) 2023-2026 was approved by the Angus IJB in April 2023 (IJB 29/23).
- 2.2 The Public Bodies (Joint Working) (Scotland) Act 2014 and associated regulations and guidance prescribes that Health and Social Care Partnerships must compare performance information between the current reporting year and the preceding five reporting years. Until now the 2015/16 (pre-integration) year has been used as the baseline comparator year to measure impact of integration on performance.
- 2.3 This report provides an overview of performance against the key strategic performance indicators (KPIs) up to the end of the second quarter of 2023/24.

3. CURRENT POSITION

- 3.1 This is the first performance report since the Angus IJB approved the SCP 2023-26.

- 3.2 Nationally, health and social care performance is measured using both qualitative and quantitative indicators. The National qualitative indicators (1 – 9) are measured via the two-yearly Health and Care Experience (HACE) Survey. Although this is helpful it does not provide information readily enough for reporting purposes. The last published results were in May 2022 for the year 2021/22. The next published results are due for publication in May 2024 for the reporting year 2023/24. These results will be included in the next performance report.
- 3.3 The latest Q2 data indicates:
- An 8.3% increase in the rate of emergency admissions per 100,000 (18+).
 - An 0.8% increase in the emergency bed day rate (per 100,000 population).
 - A 2.5% increase in emergency readmissions to hospital within 28 days of discharge per 1,000 discharges (18+).
 - A 1.5% increase in the rate of patients admitted to hospital as an emergency due to a fall per 1,000 (65+)
 - A 13.9% decrease in the number of days people aged 75+ spend in hospital when they are ready to be discharged per 1,000.
- 3.4 Improvement actions are being progressed where targets have not been achieved.
- 3.5 We continue to gather individual stories of the experiences of people who use our services using Care Opinion. The number of stories continues to increase with 231 received since its introduction in Angus in 2022, 90% of which have been positive.
- 3.6 Appendix 1 shows those quantitative national indicators with the latest available data for 2023/23 Q2 including data for Angus and Scotland together with proposed targets.
- 3.7 We continue to develop our approach to performance reporting and how this links to overall strategic progress. As this work continues, we will develop realistic and achievable targets which seek to drive improvement and improve health and wellbeing outcomes making best use of available resources.
- 3.8 Work is progressing regionally to develop a suite of mental health indicators.

4. PROPOSALS

- 4.1 The Angus IJB approves the content of this 2023/24 mid-year performance report.
- 4.2 The Angus IJB notes and agrees the targets for the National Indicators detailed in Appendix 1.
- 4.3 AHSCP will work with Service Managers to further progress a suite of local performance indicators and targets aimed to demonstrate progress against improvement actions aligned to the four strategic priorities. These include:

Priority 1 – Prevention and Proactive Care

- All older people being discharged from hospital to a long-term care setting should have an Anticipatory Care Plan developed prior to their discharge
- National Therapeutic Indicators
- Average age that someone over 65 is likely to require personal care
- Number of personal care hours as a rate per 1,000 adult population

Priority 2 – Care Closer to Home

- Number of people in Angus using Telecare items as a rate per 1,000 population
- Number of people issued equipment as a rate per 1,000 population
- Number of adaptations completed as a rate per 1,000 population
- Weekly hours of personal care yet to be provided (Unmet Need)
- Number of people aged over 65 placed in a care home as a rate per 1,000 population
- Average age of a person being placed in a care home

Priority 3 - Mental Health & Wellbeing and Substance Use Recovery

- Percentage of people using alcohol and drug services treated within 3 weeks of referral
- Emergency readmissions to a mental health hospital within 28 days of discharge (rate per 1,000 discharges)
- Number of days people aged 18+ spend in a mental health hospital when they are ready to be discharged (per 1,000 population)

Priority 4 – Equity of access to high quality health and social care

- Reduction of the people on waiting lists
- Percentage of adult support and protection clients who have current risk assessments and care plan/protection plan
- Reduction in the waiting time for those people on waiting lists
- Homelessness applications by local authority

4.4 Angus Health and Social Care Partnership (AHSCP) will work to progress further improvement where targets have not been achieved.

4.5 Angus IJB receives updates regarding each of the strategic priority areas on a rotational basis, together with associated performance updates.

4.6 The Annual Performance Report is presented to Angus IJB in June 2024.

5. FINANCIAL IMPLICATIONS

5.1 There are no financial implications arising directly from this report however it should be noted AHSCP has been working through the additional funding allocated from Scottish Government to support Care at Home and Multidisciplinary working to ensure this is targeted at the right services

6. RISK

6.1 There are no direct risks resulting from this report however it should be noted that there are links with the performance data to our key risks in the partnership and our need to keep focussing on early intervention/prevention despite all the noise in the system.

7. OTHER IMPLICATIONS (IF APPLICABLE)

7.1 N/A

8. EQUALITY IMPACT ASSESSMENT

8.1 An Equality Impact Assessment is not required.

9. DIRECTIONS

9.1 The Integration Joint Board requires a mechanism to action its strategic commissioning plans and this is provided for in Section 26 to 28 of the Public Bodies (Joint Working) (Scotland) Act 2014. This mechanism takes the form of binding directions from the Integration Joint Board to one or both of Angus Council and NHS Tayside.

Direction Required to Angus Council, NHS Tayside or Both	Direction to:	
	No Direction Required	X
	Angus Council	
	NHS Tayside	
	Angus Council and NHS Tayside	

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Appendix 1 – National Indicators Update and targets