



AGENDA ITEM NO 5

REPORT NO IJB 13/24

ANGUS INTEGRATION JOINT BOARD

24 APRIL 2024

CHIEF OFFICER UPDATE

REPORT BY JILLIAN GALLOWAY, CHIEF OFFICER

1. ABSTRACT

This report provides an update to Angus Integration Joint Board (IJB) on behalf of the Chief Officer on items that do not merit a full report, but the Board may wish to note. The report details updates on work underway across Angus Health and Social Care Partnership (AHSCP) and information in relation to a range of policy updates. Topics covered in the report include:

- Capital Budget on NHS Tayside Projects
- Health and Care (Staffing) (Scotland) Act 2019 – update with implementation
- Reduction in the working week for Agenda for Change staff in NHS Scotland
- Winter Planning
- NHS Tayside Annual Delivery Plan, NHS Tayside Strategy and Engagement Events
- NHS Tayside Climate Emergency and Sustainability Annual Report
- National Care Service Update
- Consumer Duty for Public Bodies
- New resources for people living with dementia
- Visits by IJB members.

The IJB and Angus Health and Social Care Partnership (AHSCP) continue to operate within a fast-moving and complex policy environment which reflects high levels of service demand and the ongoing cost of living crisis, which continue to impact on local communities, and the public sector. In addition, Scottish Government policy continues to develop across a range of areas which will impact on future operations.

2. RECOMMENDATION

It is recommended that the Integration Joint Board note the update provided within this report.

3. BACKGROUND AND CURRENT POSITION

3.1 Capital Budget on NHS Tayside Projects

AHSCP representatives regularly attend NHS Tayside Asset Management Group, the main forum for discussing NHS Tayside's capital planning. Overall capital funding is increasingly constrained across the whole of the NHS Tayside estate and the Scottish Government have recently stated that they would not be able to directly fund development costs for any new capital projects as the Scottish Government do not anticipate starting construction of any new facilities or builds over the next two years at least. The Scottish Government have also advised that the focus for capital funding for the immediate future will be on addressing backlog maintenance and essential equipment replacement.

While AHSCP is supporting some building costs associated with the re-location of Community Treatment and Care Services in Arbroath, other capital allocations specifically for Angus in future years are limited. AHSCP can access a share of regional Primary Care

capital funding and regional work is ongoing to develop the 2024/25 and beyond programme for a primary care property investment earmark of £400k per annum.

Otherwise, and as part of the regional Primary Care Premises Improvement Group, the AHSCP is monitoring funding arrangements to support the national intention to re-assign GP leases to Health Boards and the intention to offer GP Premises Sustainability Loans as per the 2018 GMS contract.

3.2 Health and Care (Staffing) (Scotland) Act 2019 – update with implementation

The [Health and Care \(Staffing\) \(Scotland\) Act 2019](#) gained Royal Assent in June 2019. The Act is a landmark piece of legislation that aims to enable safe, high-quality care and improved health and care outcomes through the provision of appropriate staffing. It is the first legislation of its kind in the United Kingdom that applies in both health and social care settings. The requirements of the Act came into force on 1 April 2024.

The Act introduces into legislation guiding principles for those who commission and deliver health and care, which explicitly state that staffing is to provide safe and high-quality services and to ensure the best health care or care outcomes for service users. While this is the main purpose, health and care services should promote an efficient, effective and multidisciplinary approach which is open with and supportive of staff.

The 2019 Act places a duty on Health Boards to ensure appropriate numbers of suitably qualified and competent staff are in place for the health, wellbeing and safety of patients. It enables rigorous, consistent assessment of workload, based on assessment of acuity, patient need and the delivery of patient outcomes. The Act also requires that Health Boards ensure clinical team leaders have adequate time to fulfil their leadership role. In some areas this may require additional clinical or administrative staff.

For Care Service providers, the 2019 Act places a statutory duty to always ensure that suitably qualified and competent individuals are working in such numbers as are appropriate for the health, wellbeing and safety of service users, and the provision of high-quality care. Providers are also required by the Act to ensure staff are appropriately trained for the work they perform.

Implementation of the legislation will generate a significant amount of data on the staffing needed across services based on the needs of people who use services and will therefore inform workforce planning at local and national level.

AHSCP have a Safe Staffing Steering Group that is co-chaired by two Service Leaders and supported by a Senior Planning Officer. The group meet monthly, have representation from required Service Areas and the Action Plan is being progressed. A briefing has been provided to all staff to raise awareness of the Act and information sessions have been delivered to Health and Care staff, providing an overview of the Act and highlighting our responsibilities in relation to the duties within the legislation. Webinars, training and resources in respect of the Act also circulated to staff in scope of the Act. Health areas have undertaken workload analysis, triangulation exercises and tested workload tools. Kinloch Care Home is participating in the Care Inspectorate Staffing Method Pilot. All services are ensuring they have formal escalation plans in place. AHSCP have provided feedback for the Scottish Government draft statutory guidance consultation. AHSCP have also been working on the Quarterly HCSSA reporting templates and submitting these to NHST. An Equality Impact Assessment has also been undertaken with a view to considering any impact on protected characteristic groups. It is worth noting there is no additional funding from Scottish Government to support this.

3.3 Reduction in the Working Week for Agenda for Change Staff in NHS Scotland

As part of the pay settlement for Agenda for Change staff in 2023-24, it was agreed to conduct a review of the Agenda for Change system in NHS Scotland. This work has been taken forward in partnership by a series of Working Groups created under the aegis of the Scottish Terms and Conditions Committee (STAC). One of those Working Groups considered the reduction of the working week for Agenda for Change staff working in NHS Scotland. The key principles have been agreed. The first 30 minute reduction in the working week is effective from 1 April 2024. AHSCP is currently working with NHS Tayside as

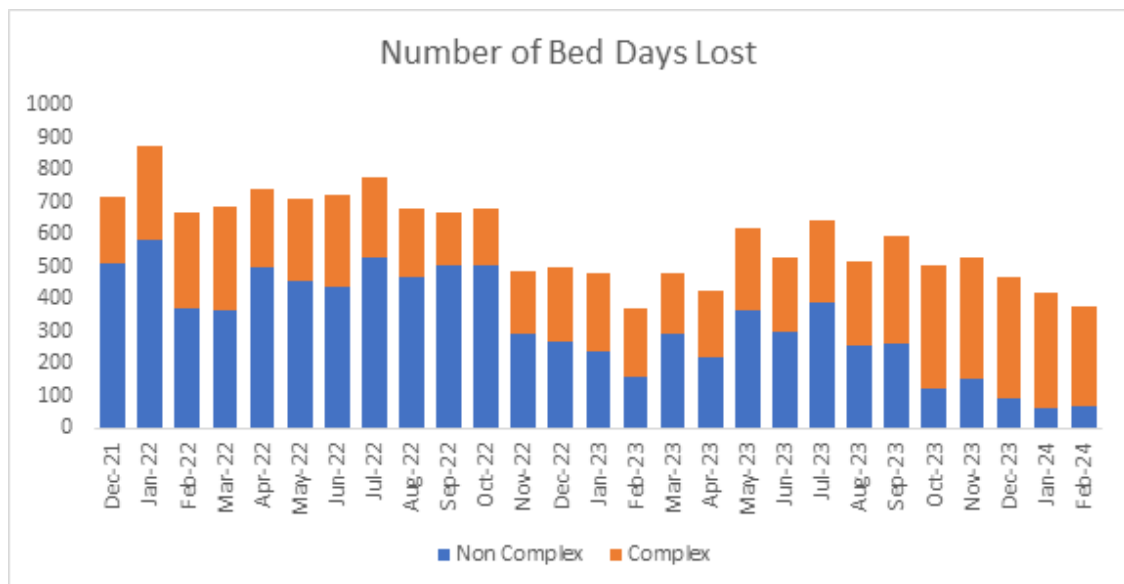
members of the Area Partnership Forum to put all the agreed aspects of the new policy in place as soon as practicably possible.

3.4 Winter Planning 2023-2024

Winter Planning activities for 2023/2024 commenced in the summer of 2023 with NHS Tayside and partner HSCPs collaborating to ensure a Tayside-wide approach.

Community hospitals in Angus have been working closely with Ninewells Hospital and in October 2023, weekly winter planning meetings were commenced with all Tayside partners where a whole system approach to winter was escalated. Every partnership was asked to monitor their own discharge plans and to highlight any local partnership concerns regarding flow from both Angus patients in Acute and in Community Hospitals. AHSCP met locally every week after the Tayside meeting to ensure that every aspect of a person's care was achieved, not just their discharge from hospital.

This year the Angus Discharge Team, which is now fully operational, played a large part in ensuring that Planned Dates of Discharge across all hospitals were met. The team commenced in November 2022 but has not been at full staffing capacity until April 2023. This team have assisted in a reduction in beds days lost across the system of 87%. The average beds days lost in July 2022 was 529 days. In February 2024 (considered to be the middle of winter) this had reduced to 66 days. A reduction of beds days lost means that people are leaving hospital when they are ready to do so and not becoming delayed in hospital.



As we have moved through the year, there has been a gradual increase in the number of complex delays within hospital, a rise of 26% with an increase of 50% in complex delayed discharges. The reason for this is that we have seen delays in Adults with Incapacity where people have been admitted to hospital and do not have the appropriate legal powers in place to leave a number of these occur in Psychiatry of Old Age.

This number is further compounded with people with a diagnosed learning disability (LD) delayed in hospital because there is no suitable accommodation available. Angus is an outlier in this statistic as neither Perth nor Dundee have LD delays in this number. As of 29 March 2024, 10/16 Angus people delayed in hospital are "awaiting place availability in a specialist facility where the facility is not currently available and interim options are not available". (This is the NHS code terminology).

3.5 NHS Tayside Annual Delivery Plan 2024 – 2027, NHS Tayside Strategy and supporting Engagement activities.

NHS Tayside Delivery Plan 2024-2027

A draft plan has been submitted to Scottish Government which outlines a 3-year plan which has a primary focus for 2024-2025 on bridging the financial gap. A document produced in collaboration and full engagement from the IJB Chief Officers across Tayside colleagues

across the system and executive leads across NHS Tayside. The draft document outlines the actions needed to achieve the savings target set by the Scottish Government of £58m. We will update Board when the finalised plan is available with more detail.

NHS Tayside Annual Climate Emergency and sustainability Report 2021/2022

NHS Tayside published its first [Annual Climate Emergency and sustainability Report 2021/2022](#) in January 2023.

The report describes a range of activities which demonstrate how NHS Tayside is showing leadership in tackling climate change and becoming environmentally sustainable. NHS Tayside aims to become a net-zero organisation by 2040 for a range of sources of greenhouse gas emissions.

Addressing climate change is an essential priority for all of us to protect our health in future. AHSCP are working closely with NHS Tayside who are committed to the whole system approach required to meet the ambitious targets set by the Scottish Government.

National Care Service Update

Extensive and detailed negotiations on the National Care Service (NCS) have taken place between COSLA Leaders and Scottish Ministers following the publishing of the NCS Bill in June 2022. Further negotiations led to a position in June 2023 that Social Work and Social Care legal responsibilities will continue to be retained by Local Authorities and delegated to IJBs as per current arrangements. Further dialogue throughout Oct 2023 has led to the progression of a National Social Work Agency (NSWA) proposal and options are currently being considered around the Status of the NSWA as either an Executive Agency (Similar to the likes of Disclosure Scotland and a preferred option by COSLA), a Non-Departmental Public Body or an Organisation Owned and Funded by Central and Local Government.

Future Charing arrangements for IJBs have also been discussed through COSLA and Scottish Ministers, with a proposal for a National Working Group being taken forward to consider current Charing arrangements versus Independent Charing arrangements.

AHSCP, alongside Angus Council, continue to engage and provide comment to COSLA reporting and consultation as part of the overall NCS process.

Consumer Duty for Public

The [Consumer Scotland Act 2020](#) established Consumer Scotland as the statutory body for consumer advice and advocacy in Scotland. As part of the process in establishing Consumer Scotland, stakeholder feedback identified the need for comprehensive change in how the interests of consumers are considered and integrated into policy and decision making to ensure that no detriment is brought to them because of strategic public body policy decisions. To this end, the Consumer Scotland Act 2020 requires that a relevant public authority must, when making decisions of a strategic nature about how to exercise its functions, consider the impact of those decisions on consumers in Scotland, and the desirability of reducing harm to them. A Consultation on a Consumer Duty for Public Bodies was carried out in 2021 seeking views on the public bodies this Duty should apply to. The Scottish Government published its analysis to this consultation, which can be viewed at [A Consultation on a Consumer Duty for Public Bodies – Analysis of Consultation Responses - gov.scot \(www.gov.scot\)](#). Overall, there was broad support for the Duty to apply to all public bodies in a proportionate manner.

The Scottish Government has progressed the necessary legislation which has allowed Duty to come into force on 1 April 2024 and Consumer Scotland has the legislative responsibility for developing the guidance to support the Duty and will be meeting with stakeholders to seek views from public bodies which will inform the guidance.

New resources for people living with dementia

The Angus post diagnostic dementia service, in conjunction with HIS, have created 'Angus living with dementia' resources available on the internet and as an app. A range of educational resources have been developed for people living with dementia and their carers, including Angus services and support, which includes 3rd sector and voluntary groups. An

interactive wellbeing diary is included which a person living with dementia can use to track how they are and this can be shared with carers and/or professionals involved in their care.

Resources can be accessed via <https://dementiawellbeing.scot.nhs.uk> and choosing the Angus toolkit.

3.6 Visits by IJB Members

Saorsa Suite

Cllr Julie Bell, Chair of Angus IJB and NHS Tayside Non-Executive Member visited the Saorsa Suite on Friday January 12, 2024, together with Beth Hamilton who is also an NHS Tayside Non-Executive member. The Saorsa Suite provides forensic services to people, mostly women, across all of Tayside who have been raped or sexually assaulted. Angus HSCP are the lead partner for this service.

The premises offer a safe, friendly and supportive environment with caring, compassionate staff to help at very traumatic times. They met Angela Cunningham, Justice Healthcare Manager, and Senior Nurse, Fiona McCulloch who provided an enlightening and informative tour and discussion.

Visit to Beech Hill Residential Services for Learning Disabilities

Cllr Bell visited Beech Hill on 13 March 2023 to view the recently updated premises which are to reopen for residents who were living at the Gables and being relocated to Beech Hill. Cllr Bell noted that she “very much appreciated the opportunity to see how work is progressing in advance of our residents making their big move”. The residents moved to Beech Hill on 27 March 2024.

Angus Alcohol and Drug Partnership

Cllr Julie Bell and Martin Black, NHS Tayside Non-Executive Member visited Arbroath Infirmary on 27 March, when they met with colleagues from Angus Health and Social Care Partnership, Angus Council and Hillcrest Futures. This was followed by a visit to the local C.A.F.E Project at the Wellbean Café which provides a safe space for people in recovery.

Cllr Bell and Mr Black are extremely grateful to everyone involved through the Angus Alcohol and Drug Partnership (ADP) for a very informative visit.

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