



ANNUAL PERFORMANCE DASHBOARD

2023-24

Produced June 2024

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1. Introduction

This annual performance dashboard, summarises and demonstrates the progress made in 2023/24 towards delivery of the Angus Strategic Commissioning Plan (SCP) for 2023-26, against a reduced set of measures. A full report in line with SSI 2014/326 The Public Bodies (Joint Working) (Content of Performance Reports) (Scotland) Regulations 2014 will therefore be available in July 2024 and published on AHSCP website.

The indicators in this report focuses exclusively on those National Core Suite of Integration Indicators to support the delivery of the priorities in the SCP.

The end of year data for 2023/24 in relation to some indicators is not available currently. Where this is the case the last full year data is being used.

2. Summary of Core Suite of Integration Indicators

Table below shows the national indicators grouped by how Angus performs relative to the national average.

Angus Performance	RAG	Indicators
Better than the national average	Green	<ul style="list-style-type: none"> • Percentage of adults able to look after their health very well or quite well (NI 1) • Percentage of adults supported at home who agree that they are supported to live as independently as possible (NI 2) • Percentage of adults supported at home who agree that they had a say in how their help, care or support was provided (NI 3) • Percentage of adults supported at home who agree that their health and social care services seemed to be well co-ordinated (NI 4) • Percentage of adults supported at home who agree that their services and support had an impact in improving or maintaining their quality of life (NI 7) • Percentage of carers who feel supported to continue in their caring role (NI 8) • Premature mortality rate per 100,000 persons (NI 11) • Emergency bed day rate (per 100,000 population) (NI 13) • Proportion of last 6 months of life spent at home or in a community setting (NI 15) • Proportion of care services graded 'good' (4) or better in Care Inspectorate inspections (NI 17) • Number of days people aged 75+ spend in hospital when they are ready to be discharged (per 1,000 population) (NI 19)
Equal to or within 5% of the national average	Amber	<ul style="list-style-type: none"> • Percentage of adults receiving any care or support who rate it as excellent or good (NI 5) • Emergency admission rate (per 100,000 population) (NI 12) • Falls rate per 1,000 population aged 65+ (NI 16) • Percentage of adults with intensive care needs receiving care at home (NI 18) • Percentage of adults supported at home who agree they felt safe (NI 9)
Worse (more than 5%) than the national average	Red	<ul style="list-style-type: none"> • Percentage of people with positive experience of care at their GP practice (NI 6) • Readmission to hospital within 28 days (per 1,000 population) (NI 14)

3. Core Suite of Integration Indicators (Outcome Indicators)

Indicators 1-9 are reported from a biennial national survey (Health and Care Experience Survey) – therefore short-term trends are not available. Longitudinal trends are also not available due to changes in survey methodology since 2015/16. RAG status is compared to national averages.

Outcome Indicators	Area	2019/20	2021/22	2023/24
NI 1 - Percentage of adults able to look after their health very well or quite well	Angus	93.5%	92.4%	91.1%
	Scotland	92.9%	90.9%	90.7%
NI 2 - Percentage of adults supported at home who agree that they are supported to live as independently as possible	Angus	84.8%	72.6%	64.3%
	Scotland	80.8%	78.8%	64.0%
NI 3 - Percentage of adults supported at home who agree that they had a say in how their help, care or support was provided	Angus	82.0%	76.8%	58.4%
	Scotland	75.4%	70.6%	52.5%
NI 4 - Percentage of adults supported at home who agree that their health and social care services seemed to be well co-ordinated	Angus	79.6%	78.5%	55.3%
	Scotland	73.5%	66.4%	53.9%
NI 5 - Percentage of adults receiving any care or support who rate it as excellent or good	Angus	85.3%	79.5%	63.4%
	Scotland	80.2%	75.3%	63.4%

Outcome Indicators	Area	2019/20	2021/22	2023/24
NI 6 - Percentage of people with positive experience of care at their GP practice	Angus	75.8%	69.8%	62.1%
	Scotland	78.7%	66.5%	69.0%
NI 7 - Percentage of adults supported at home who agree that their services and support had an impact in improving or maintaining their quality of life	Angus	85.6%	81.7%	66.6%
	Scotland	80.0%	78.1%	61.1%
NI 8 - Percentage of carers who feel supported to continue in their caring role	Angus	34.9%	29.5%	33.7%
	Scotland	34.3%	29.7%	31.2%
NI 9 - Percentage of adults supported at home who agree they felt safe	Angus	89.5%	84.9%	62.1%
	Scotland	82.8%	79.7%	66.0%

4. Core Suite of Integration Indicators (Quantitative Indicators)

Indicators 11 to 20 mainly using health activity, community and deaths information from various sources. RAG status is compared to national averages.

Outcome Indicators	Area	2019/20	2020/21	2021/22	2022/23	2023/24
NI 11 - Premature mortality rate per 100,000 persons	Angus	375	371	419	390	Not available
	Scotland	426	457	466	442	Not available
NI 12 - Emergency admission rate (per 100,000 population)	Angus	11,035	9,561	10,831	11,525	Not available
	Scotland	12,529	10,963	11,639	11,273	Not available
NI 13 - Emergency bed day rate (per 100,000 population)	Angus	93,050	81,498	92,657	96,778	Not available
	Scotland	119,667	102,772	115,135	119,806	Not available
NI 14 - Readmission to hospital within 28 days (per 1,000 population)	Angus	109	128	114	115	Not available
	Scotland	105	120	107	102	Not available
NI 15 - Proportion of last 6 months of life spent at home or in a community setting	Angus	91.7%	92.9%	92.9%	92.2%	Not available
	Scotland	88.2%	90.2%	89.7%	88.9%	Not available

Outcome Indicators	Area	2019/20	2020/21	2021/22	2022/23	2023/24
NI 16 - Falls rate per 1,000 population aged 65+	Angus	25.0	22.1	23.7	26.5	Not available
	Scotland	22.8	21.7	22.6	22.5	Not available
NI 17 - Proportion of care services graded 'good' (4) or better in Care Inspectorate inspections	Angus	79.3%	83.5%	75.7%	Not available	Not available
	Scotland	81.8%	82.5%	75.8%	Not available	Not available
NI 18 - Percentage of adults with intensive care needs receiving care at home	Angus	55.6%	58.0%	60.4%	61.7%	63.1%
	Scotland	63.0%	63.0%	64.5%	64.6%	64.8%
NI 19 - Number of days people aged 75+ spend in hospital when they are ready to be discharged (per 1,000 population)	Angus	252.1	237.9	220.9	222.4	166
	Scotland	774.4	484.3	747.9	919.3	902
NI 20 - Percentage of health and care resource spent on hospital stays where the patient was admitted in an emergency	Angus	23.0%	Indicator 20 relies on the Patient Level Information Costing System (PLICS) which requires cost information at hospital/specialty level. Due to changes in service delivery during the COVID-19 pandemic, NHS Boards were not able to provide information at this level for financial year 2020/21. PHS have recommended that Integration Authorities do not report information for this indicator beyond 2019/20 within their Annual Performance Reports.			
	Scotland	24.0%				

5. Local Indicators

The following local indicators were approved at Angus Integration Joint Board on 24 April 2024. These local indicators are grouped by priority and will be included in future performance dashboards and relevant Priority updates in Strategic Planning reports.

Priority 1: Prevention and Proactive Care

- % of residents in a care home who are offered the opportunity to complete a Future Care Plan
- % of people with a decrease in their SPARRA (Scottish Patients at Risk of Readmission and Admission) risk score (Scottish Patients at Risk of Readmission and Admission to Hospital)
- % increase in the number of people with a Power of Attorney
- % increase in number of people with a Long-Term Condition who access the ANGUSalve
- 'Be Active – Live Well' Programme

Priority 1a: Optimising Medicine

- % of people aged over 75 on 10 or more medicines who have had a polypharmacy review in the past 56 weeks
- % of people living in a care home who have had a medication review carried out within the last 56 weeks
- % of generic prescribing comparison across two financial years

Priority 2: Care Closer to Home

- % of people aged 75+ living in their own home
- % of people aged 85+ living in their own home
- personal care hours rate per 1,000 18+
- care home nights rate per 1,000 65+
- Average age of placement to a care home
- % of people who have an annual review of their care package
- Number of hours of unmet need
- Number of Carers offered a support plan

Priority 3: Mental Health and Substance Use Recovery

- Work remains ongoing across Tayside to develop a comprehensive suite of whole system Mental Health and Learning Disability metrics for 2024/25 and these will be available for reporting in-year. The local mental health indicators are detailed below:
- Rate of Mental Health Admissions: All & Emergency 18-64 & 65+
- Number of people on waiting lists & average waiting time
- % of discharged psychiatric in-patients followed up by CMHT services within 72 hours
- Readmissions to mental health hospitals within 7 days and 28 days of discharge per 1000 discharges

Priority 4: Equity of access and public protection

- % completion rate of mandatory equalities training for staff
- % number of staff who have completed additional equalities training provided by AHSCP
- % of initial case conferences that led to an adult protection plan being put into place
- % of staff completing the Angus core roles and responsibilities in adult protection training
- % of MIU attendances seen, treated and discharged within 1 hour
- Number of conveyances to Ninewells ED (Emergency Department) Angus for 'minor' attendances
- Number of Angus Out of Hours contacts for acute respiratory exacerbation

While updated local indicators were presented to the IJB for approval for use in 2024/25, the IJB continues to review its local performance framework to ensure all measures reflect strategic and service requirements, and to ensure performance indicators are comprehensive, proportionate, and straightforward to interpret. Indicators may be re-ordered to reflect any changes agreed elsewhere regarding the IJB's Strategic Commissioning Plan.

6. Conclusion

The data described in this report demonstrates that the AHSCP is making progress against the ambitions set out in its Strategic Commissioning Plan 2023-26. Some indicators have been impacted by COVID-19, particularly those related to hospital admissions. There are areas that require further work to be progressed to improve performance and work towards achieving the target or trajectory.